ORIGINAL

REGULATIONS AND SCHEDULE OF CHARGES FOR THE PROVISION OF COMPETITIVE TELECOMMUNICATIONS SERVICES WITHIN THE STATE OF ARIZONA

Issued: December 15, 2000 Effective: December 15, 2000

Constance M. Simon Senior Manager - Regulatory 10475 Park Meadows Drive Littleton, Colorado 80124

APPROVED FOR FILING

DECISION #: 63262

CHECK SHEET



The sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET			SHEET		SHEET	
NUMBER	REVISION		NUMBER	REVISION	NUMB ER	REVISION
1	Original		22	Second	42	Second
2	Eighteenth	*	22.1	First	43	Second
3.	Eleventh	*	23	Second	44	Second
4	Eleventh		23.1	Original	45	Second
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5	First		25	First	47	Second
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12.1	First		31.2	Original	56	Second
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15	Second		32	Second	58	Third
16	Original		33	Second	59	Third
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20.2	Original		39	Second	59.6	Third
20.3	Original		40	Second	59.6.1	First
21	Second		41	Second	59.7	Third

^{*} Indicates tariff pages included with this filing.

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By:

Brian Thomas, Vice President Regulatory Affairs

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Portland, OR 97204

AZL0401

February 15, 2004

Effective:

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60	Second			112.3.3	Second
61	Second	90	First	112.4	Second
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63	First	92	First	112.5	Original
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65	First	94	First	112.7	Original
66	First	95	First	112.8	Original
67	First	96	First	112.9	Original
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73	First	102	First	112.15	Original
74	Fourth	103	Third	112.16	Original
75	Third	104	First	112.17	First
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77	Third	106	Second	112.18	First
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78	Second	110.1	Original	112.23	Original
79	First	111	Third	112.24	First
80	First	111.1	Original	112.25	Fourth *
81	First	111.2	First	112.25.1	Original
82	First	111.3	First	112.26	First
83	First	112	First	112.27	Second
84	First	112.1	Original	112.28	Original
85	First	112.2	Original	112.29	Original
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87	First	112.3.1	First	112.31	Original
88	First	112.3.2	Second	112.32	Original
* Indicates i	tariff pages include	ed with this fil	ling.	112.33	Original

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			Č	171	First

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 5 Cancels Original Sheet No. 5

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AZL0310

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Arizona C.C. Tariff No. 1

Fifth Revised Sheet No. 8

(D)

Cancels Fourth Revised Sheet No. 8

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Issued: April 25, 2003 Effective: May 25, 2003



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Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Fourth Revised Sheet No. 9 Cancels Third Revised Sheet No. 9

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Portland, OR 97204 ADMINISTRATIVELY

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AZL0307

PRELIMINARY STATEMENT

This tariff contains all effective rates and rules, together with information relating to competitive telecommunications services offered to Customers throughout the State of Arizona by Time Warner Telecom of Arizona, L.L.C.

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) to signify changed condition or regulation.
- (D) to signify deleted material.
- (I) to signify a change in rate or charge resulting in an increase to a Customer's bill.
- (M) to signify that material has been transferred from another sheet or place in the tariff.
- (N) to signify new material.
- (R) to signify a change in rate or charge resulting in a reduction to a Customer's bill.
- (T) to signify a change in text for clarification.

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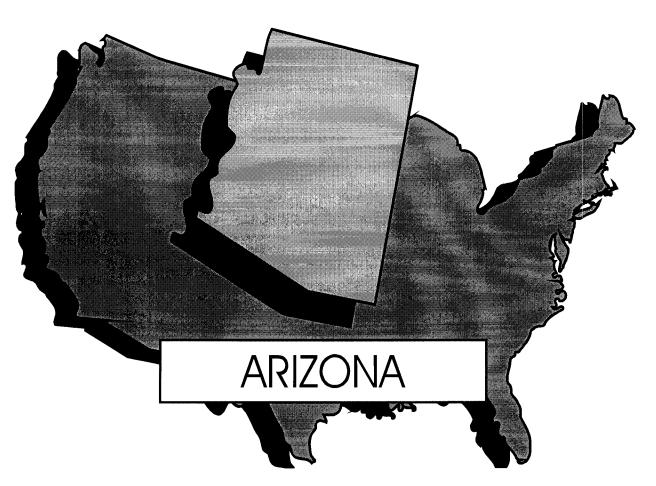
AZL0101 APPROVED FOR FILING

TERRITORY

Time Warner Telecom of Arizona, L.L.C. provides intrastate telecommunications service to Customers within the State of Arizona. Service is provided by the Company in the service areas coinciding with the Local Exchange Access Areas defined by Incumbent Local Exchange Carriers in maps on file with the Commission, in effect and as amended from time to time. Areas are served subject to the availability of facilities and equipment are Phoenix, Tucson, Casa Grande, Nogales, Tempe, Sierra Vista and Yuma.

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Certain material now found on this page was previously located on Sheet No. 58.



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> Brian Thomas, Vice President Regulatory Affairs 520 Southwest Sixth Avenue, Suite 300 Portland, OR 97204 AZL0201

Arizona C.C. Tariff No. 1 First Revised Sheet No. 12 Cancels Original Sheet No. 12

<u>SECTION 1</u> <u>TECHNICAL TERMS</u>

1.1 <u>Definitions</u>

Certain terms used generally throughout this tariff are defined below:

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<u>Central Office</u>: A facility within a telecommunications system where calls are switched and which contains all necessary equipment, operating arrangements and interface points for terminating and interconnecting facilities such as subscriber lines and interoffice trunks.

Competitive Telecommunications Service: Any telecommunications service where Customers of the service within the relevant market have or are likely to have reasonably available service alternatives.

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Commission: The Arizona Corporation Commission.

Company: Time Warner Telecom of Arizona, L.L.C., the issuer of this tariff.

(T)

<u>Customer</u> or <u>Subscriber</u>: The person, firm, corporation or other entity that orders, cancels, amends or uses service and is responsible for the payment of charges and compliance with the Company's tariffs and regulations.

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<u>Customer Premises Equipment (CPE)</u>: Terminal equipment connected to the Company's network and residing on Customer's premises.

(N) (N)

<u>Dual Tone Multi-Frequency (or "DTMF")</u>: The pulse type employed by tone dial station sets.

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Certain material previously found on this page is now located on Page 12.1.

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SECTION 1 - TECHNICAL TERMS continued

1.1 <u>Definitions continued</u>

<u>End User:</u> Any person, firm, corporation or other entity that uses the Company's services under the provisions and regulations of this tariff.

ICB: Individual Case Basis.

<u>LATA</u>: Local Access and Transport Area. A geographic area established under the Modified Final Judgment entered by the U.S. District Court for the District of Columbia in Civil Action No. 82 - 0192, or any other geographic area designated as a LATA in the National Exchange Carrier Association (NECA) Tariff F.C.C. No. 4.

<u>Local Exchange Area</u>: One or more exchange areas wherein a basic exchange service Customer may make calls without incurring a message toll charge.

<u>Local Exchange Service</u>: The telecommunications service that provides a local dialtone, access line and local usage within an exchange or local calling area.

<u>LEC</u>: Local Exchange Carrier, a telecommunications company that provides local exchange service as one of the telecommunications services it offers to the public.

Off-Net Service: Service provided by the Company that is carried in part on the Company's network. (N)

On-Net Service: Service provided by the Company that is carried entirely on the Company's network. (N)

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SECTION 1 - TECHNICAL TERMS continued

1.1 Definitions *continued*

<u>Rate</u>: The maximum tariffed rate approved by the Commission, from which the competitive telecommunications service provided may be discounted to the total service long run incremental cost of providing the service.

<u>Recurring Charges</u>: The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the service order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute service commencement date.

<u>Service Order</u>: The request for services executed by the Customer and the Company in the format devised by the Company. The acceptance of a service order by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

<u>Telecommunications Service</u>: Any transmission of interactive switched and nonswitched signs, signals, writing, of any nature by wire, radio, lightwave or any other electromagnetic means (including access services), which originate and terminate in the state, and are offered to or for the public, or some portion thereof, for compensation.

<u>VersiPak</u>: Service provided to Customers that allows the grouping of rate components to meet a Customer's specific needs.

911 Service: A basic 911 system which consists of a telephone service that automatically connects a person dialing the single three-digit number 911 to an established public safety answering point through normal telephone service facilities. 911 service also refers to any enhancement of a basic 911 system.

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ORIGINAL

Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 14 Cancels Original Sheet No. 14

<u>SECTION 2</u> GENERAL REGULATIONS

2.1 Undertaking of the Company

The Company is a facilities-based common carrier providing telecommunications service in the State of Arizona.

The services, terms and conditions of this tariff are subject to the jurisdiction of the Arizona Corporation Commission.

Service is provided twenty-four hours per day, seven days a week.

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Issued: July 6, 2001

Arizona C.C. Tariff No. 1 Second Revised Sheet No. 15 Cancels First Revised Sheet No. 15

SECTION 2 - GENERAL REGULATIONS continued

2.2 <u>Limitations</u>

- 2.2.1 Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff. The Company has the right to limit the manner in which any portion of its telecommunications network ("Network") is used to protect the technical integrity of the Network.
- 2.2.2 The Company reserves the right to discontinue or limit service or impose requirements as required to meet changing regulatory requirements, or when such requirements have a material adverse economic affect on the feasibility of providing service, as determined by the Company in its reasonable judgment, or when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.
- 2.2.3 The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
- 2.2.4 All facilities provided under this tariff are directly or indirectly controlled by the Company and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.5 The Customer may not assign or transfer its rights or obligations hereunder without the prior written consent of the Company, which shall not be unreasonably withheld or delayed. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.
- 2.2.6 Service is furnished on the condition that it will be used only for authorized and lawful purposes.

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Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 16 Cancels Original Sheet No. 16

GENERAL REGULATIONS

2.2 <u>Limitations</u>, (Cont'd)

2.2.7 The Company will not be in default hereunder for any failure or delay in performance caused by strike or other labor problems, power fluctuations, surges or failures, acts of God, fire, flood, adverse weather conditions, cable cuts, ordinances, laws, rules, regulations or restrictions, condemnation or exercise of eminent domain rights, war or civil unrest or disorder or any other causes beyond the Company's reasonable control ("Force Majeure Event").

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 17 Cancels Original Sheet No. 17

GENERAL REGULATIONS

2.3 <u>Use</u>

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.4 Liabilities of the Company

- 2.4.1 The liability of the Company for direct damages or personal injury caused by its willful misconduct or gross negligence which is the sole legal cause of damage or injury is not limited by this tariff. With respect to any other claim or suit, by a Customer or by any others, for damages associated with acts or omissions involving initiation, installation, provision, moving, changing, termination, maintenance, repair, errors, omissions, delays, interruption or restoration of any service or facilities offered under this tariff, the Company's liability, if any, is limited to 1/30 of the monthly charge for service affected for each 24-hour period during which such failure of service occurs and is reported to or known by the Company. In addition, Customer credits for interrupted service will be issued, where applicable, in accordance with the provisions of Section 2.13.
- 2.4.2 In no event will Company be responsible for consequential damages or lost profits suffered by Customer.
- 2.4.3 The Company is not liable for any act or omission of any other company or companies furnishing a portion of the service which service or equipment is related to the Service supplied by the Company, but is not furnished by the Company. No agents or employees of other carriers shall be deemed to be agents or employees of the Company.

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*Material now found on this page was previously located on Page 38.

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Arizona C.C. Tariff No. 1
 First Revised Sheet No. 18
 Cancels Original Sheet No. 18

GENERAL REGULATIONS

- 2.4 <u>Liabilities of the Company</u>, (Cont'd)
 - 2.4.4 The Company shall be indemnified and held harmless by the Customer against:
 - a. Claims for libel, slander, infringement of copyright or unauthorized use of any trade mark, trade name or service mark arising out of the material, data, information, or other content transmitted by the Customer over the Company's facilities; and
 - b. Claims for patent infringement arising from combining or connecting the Company's facilities with apparatus and systems of the Customer;
 - c. All claims of any kind by Customer's end users; and
 - d. All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer in connection with any service provided by the Company.
 - 2.4.5 The Company will make no refund of over-payments by a Customer unless the claim for such overpayment together with proper evidence be submitted within 120 days from the date of alleged overpayment.

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 19 Cancels Original Sheet No. 19

GENERAL REGULATIONS

2.5 Equipment

- 2.5.1 The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Company shall have no obligation to install, maintain, repair or operate Customer-provided equipment. The Customer is responsible for all costs incurred at its premises in connection with its use of Company's service including, but not limited to, personnel, wiring and electrical power. When such terminal equipment is used, the equipment shall comply on a continuing basis with technical specifications established by the Company. In the event that the Company, in responding to a Customer-initiated service call, determines that the cause of such service call is a failure, malfunction or inadequacy of Customer-provided equipment, the Customer shall compensate the Company for such service call at the Company's then prevailing rates.
- 2.5.2 Other than the facilities, termination equipment or channel derivation equipment provided by the Customer, the Company will provide, install, and maintain, repair, operate and control any equipment, cable or facilities associated with or connected with its network. Unless otherwise provided, the Company is responsible for purchasing such equipment and such equipment remains the property of the Company. The Customer is responsible for any loss or damage to such equipment arising out of the negligent or willful act of the Customer or its agents, employees, or authorized users.

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Effective: August 6, 2001

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SECTION 2 - GENERAL REGULATIONS continued

2.6 Installation and Termination

- 2.6.1 Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates and charges specified in this tariff.
- 2.6.2 If the Customer wishes to delay the requested due date for commencement of service, the Customer must notify the Company, in writing, at least 72 hours prior to the original requested due date. The Customer shall pay the Company an Order Supplement Charge of \$30.00 and pay the Company for any third party charges incurred by the Company to meet the original due date prior to receipt of such notice. When accepting service, the Customer may not alter the completion date entered on the Service Acceptance form to delay the commencement of billing.

If the Customer cancels its order for service prior to the service due date, a Cancel Order Charge will apply.

Time of Cancellation	Cancel Order
Prior to completion of Design Layout Record	\$100.00 per Circuit
After completion of Design Layout Record, but prior to Firm Order Confirmation	\$250.00 per Circuit
After completion of Firm Order Confirmation, but prior to Plant Test Date	\$400.00 per Circuit plus TWTC expenses
After completion of Plan Test, but prior to Due Date	\$500.00 per Circuit plus TWTC expenses

Certain material previously found on this page is now located on Sheet No. 20.1.

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SECTION 2 - GENERAL REGULATIONS continued

2.6 Installation and Termination continued

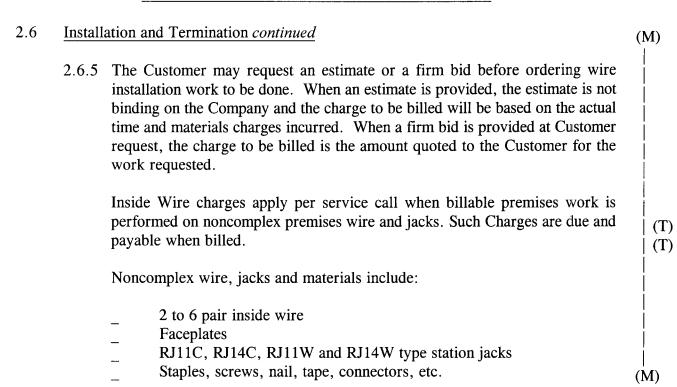
- The Company may terminate Service if the Customer's material breach of the service agreement is not corrected within thirty (30) days of written notice thereof. Termination for any reason shall not relieve the Customer of liability incurred prior to termination. If the Customer terminates Service(s) prior to the end of the term, the Customer's termination liability shall be 100% of the monthly recurring charges for the remaining term of the Service(s), if such termination occurs during the first twelve (12) months, and 50% of the monthly recurring charges for the remaining term of Service(s), if such termination occurs after the first twelve (12) months. The Company reserves the right to impose termination charges at a higher rate than stated hereunder if the Company incurs unusually high capital costs to provide or remove Service(s) to or from the Customer's location.
- 2.6.4 Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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SECTION 2 - GENERAL REGULATIONS continued



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SECTION 2 - GENERAL REGULATIONS continued

2.6 Installation and Termination continued

(M)

- 2.6.6 The Customer may provide inside wiring for single-line station equipment or may elect to have the Company's technicians install or maintain inside wire.
 - Α. Inside Wire Installation Charge

Flat Installation Charges apply when a Customer requests new noncomplex wire and jack installation or requests existing noncomplex wire and jack moves, changes, removals, rearrangements, replacements or pre-wiring. Material is included in each time increment charge. Inside wire installation charges will be determined on an individual case basis.

В. Inside Wire Maintenance Charge

> A flat Inside Wire Maintenance Charge applies when a Customer requests wire and jack maintenance. Material is included in the Time and Materials Charge. Inside wire maintenance charges will be determined on an individual case basis.

> > (M)

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SECTION 2 - GENERAL REGULATIONS continued

2.7 Payment and Credit Regulations

2.7.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company's Network. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of the Customer's communications equipment and/or network services which result in the placement of calls via the Company's Network. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

Billing for services begins on the date the Company notifies the Customer that service has been installed and tested by the Company and is available for the Customer's use ("Service Commencement Date"). Charges for Services, including applicable federal, state, and local taxes, will be billed in advance, except for charges based on usage, which will be billed one month in arrears. Charges are due within thirty (30) days from the date of the bill, but in no event later than the commencement of the next billing period.

Any objections to billed charges must be promptly reported to the Company or its billing agent in writing with supporting documentation within 120 days of receipt of billing or such objections will be deemed waived. Adjustments to Customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Upon termination of service for any reason, all amounts due from the Customer to the Company, including, but not limited to, charges for services rendered and termination liability as provided in this tariff, shall become immediately due and payable by the Customer.

(N)

(N)

SECTION 2 - GENERAL REGULATIONS continued

2.7 Payment and Credit Regulations continued

2.7.1 Payment Arrangements continued

Charges for installations, service connections, moves, and rearrangements, and other engineering services performed by the Company, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The Customer is responsible for all calls placed via their authorization code as a result of the Customer's intentional or negligent disclosure of the authorization code.

2.7.2 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of Services or as a condition to the continued provision of Services. Deposits will accrue interest at the rate of 6% per annum, or at such other rate established by the Commission.

Certain material previously found on this page is now located on Sheet No. 22.1.

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SECTION 2 - GENERAL REGULATIONS continued

2.7 Payment and Credit Regulations *continued*

2.7.3 Advance Payments continued

The Company reserves the right to require advance payment prior to performing.

2.7.4 Taxes, Surcharges and Fees

The Company reserves the right to bill any and all applicable taxes and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Tax; and any taxes, surcharges, fees, charges or other payments, contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail.

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SECTION 2 - GENERAL REGULATIONS continued

2.7 Payment and Credit Regulations continued

2.7.5 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.7.6 Return Check Charge

A return check charge of \$25.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to Arizona law and Commission regulations.

Certain material previously found on this page is now located on Sheet No. 23.1.

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SECTION 2 - GENERAL REGULATIONS continued

2.8 Cancellation by Customer

Unless a Customer has purchased service under a term agreement plan, the service may be cancelled at any time by contacting the Company. The minimum service period for service not furnished under a terms plan for which monthly charges apply is thirty days. The Customer must provide proper identification when ordering or canceling service.

2.9 Interconnection

Service furnished by the Company may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier or by applicable interconnection agreements. The Customer is responsible for all charges billed by other carriers for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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GENERAL REGULATIONS

2.10 Refusal or Discontinuance by Company

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The Company may refuse or discontinue service under the following conditions and in accordance with the rates and regulations of the Arizona Corporation Commission. Unless otherwise stated, the Customer will be given five (5) day's written notice and allowed a reasonable time to comply with any rule or remedy any deficiency.

- For non-compliance with and/or violation of any State or municipal law, ordinance (a) or regulation pertaining to telephone service.
- For the use of Company's service or other property for any purpose other than that (b) described in the Customer's application for service.
- For failure or refusal to provide the Company with a deposit to insure payment of (c) bills in accordance with the Company's regulations or failure to meet the Company's credit requirements. (See Section 2.7.2).
- For neglect or refusal to provide reasonable access to the Company for the purpose (d) of inspection and maintenance of equipment owned by the Company.
- For non-compliance with and/or violation of the Commission's regulations or the (e) Company's rules and regulations on file with the Commission, provided five (5) working days' written notice is given before termination.
- For non-payment of bills for telephone service. Suspension or termination of (f) service shall not be made without five (5) working days' written notice, to the Customer, except in extreme cases.

(T)(M)

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^{*}Material now found on this page was previously located on Page 30.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 25 Cancels Original Sheet No. 25

GENERAL REGULATIONS

Refusal or Discontinuance by Company, (cont'd) 2.10

- Without notice in the event of Customer use of equipment in such a manner as to (g) adversely affect the Company's equipment or the Company's service to others.
- Without notice in the event of tampering with the equipment furnished and owned (h) by the Company.
- Without notice in the event of unauthorized or fraudulent use of service. Whenever (i) service is discontinued for fraudulent use of service, the Company, before restoring service, may require the Customer to make, at his own expense, all changes in facilities or equipment necessary to eliminate illegal use.
- For failure of the Customer to make proper application for service. (j)
- For Customer's breach of the contract for service between the Company and the (k) Customer.
- When necessary for the Company to comply with any order or request of any (1)governmental authority having jurisdiction.

Inspection, Testing and Adjustment 2.11

Upon reasonable notice, the facilities provided by the Customer shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made when the interruption is less than twenty-four consecutive hours.

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GENERAL REGULATIONS

2.12 Tests, Pilots, Promotional Campaigns and Contents

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services. Such promotions will be filed with the Commission on not less than thirty (30) days notice.

2.13 Credit Allowances for Interruption of Service

The Company will credit the Customer as set forth below for interruptions in service which is provided entirely on the Company's network not due to the negligence of or non-compliance with the provisions of this tariff by the Customer, nor to the operations or malfunction of the facilities, power, or equipment provided by the Customer. A credit allowance will be made when an interruption occurs because of a failure of any component furnished and maintained by Company hereunder.

2.13.1 Credit for Interruptions

(a) An interruption period begins when the Customer reports a service, facility or circuit to be interrupted and releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative. If the Customer reports a service, facility or circuit to be inoperable, but refuses to release it for testing and repair or does not provide the Company with access to the Customer's premises, it is considered impaired but not interrupted.

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SECTION 2 - GENERAL REGULATIONS continued

2.13 Credit Allowances for Interruption of Service continued

2.13.1 Credit for Interruptions continued

- (b) The Customer must obtain a trouble ticket by calling 1-866-654-4630 for transport services, or 1-866-654-4624 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the interruption is determined solely by the date and time the trouble ticket was opened and closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the facility, service or circuit in question.
- For calculating allowances, every month is considered to have 30 days. A (c) credit allowance is applied on a pro-rata basis and is dependent upon the length of the interruption. Only those facilities or services on the interrupted portion of the circuit will receive a credit.
- (d) If two or more trouble tickets have been opened for a particular service in a 30-day period, and the cause of outage is determined to be in the Company's network or system equipment, such service will be deemed a Chronic Trouble Service. If a third trouble ticket is opened on a Chronic Trouble Service within thirty (30) days of the second trouble ticket, the Customer may disconnect the affected service without incurring termination liability.

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SECTION 2 - GENERAL REGULATIONS continued

2.13 Credit Allowances for Interruption of Service continued (M)

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- 2.13.2 No credit for interruptions shall be issued by the Company if caused by a Force Majeure event as defined in Section 2.2.7.
- 2.13.3 Application of Credit for Interruptions
 - (a) Credits for services that are provided and billed on a flat rate basis for a minimum period of at least one month shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the length of the interruption.
 - (b) A credit allowance will be given to a Customer, upon request of the Customer, for interruptions of thirty (30) minutes or greater if reported in accordance with Section 2.13.1(b) above. Two or more interruptions of fifteen (15) minutes or more in any one 24-hour period will be combined into one cumulative interruption.

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GENERAL REGULATIONS, (cont'd)

- 2.13 Credit Allowances for Interruption of Service, (cont'd)
 - 2.13.3 Application of Credit for Interruptions, (cont'd)
 - (c) Amount of Credit

Length of Interruption	Credit
Less than 30 minutes	None
Greater than 30 minutes but less than 24 hours	1/1440 of monthly recurring charge per 30 minute outage
Greater than 24 hours	1/144 of monthly recurring charge per each 3 hour outage

(d) Two or more interruptions of 15 minutes or more during any one 24-hour period shall be considered as one interruption.

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SECTION 2 - GENERAL REGULATIONS continued

2.14 Special Customer Arrangements

The Company may make special customer arrangements as provided by section 9.1 of this tariff.

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2.15 Proprietary Information

(T) (D)

> | | | | (D)

2.15.1 All prices, terms, or conditions associated with any Service Contract entered into by the Customer are proprietary to the Company. The Customer may not use the Company's service mark, name or logo in connection with the Company's marketing of any service to end users, even where those services include a Service supplied by the Company.

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SECTION 2 - GENERAL REGULATIONS continued

2.16 Expedited Due Date Service

2.16.1 General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the timeframe in which service will be installed. When a Customer requests that service be provided in advance of the established service interval for the particular service, and the Company is able to comply, an Expedited Due Date Service charge will apply.

2.16.2 Charges

The charge is applicable per exchange, per request and applies in addition to any normal service and installation charges applicable.

(N) Installation request sooner than the Company \$30.00 specified date but within the Company's standard service interval for the particular service Installation requested sooner than the Company-\$250.00 specified date and outside the Company's standard service interval for the particular service (N)

2.16.3 Limitation of Liability

The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

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2.17 Trouble Reporting

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-866-654-4630 transport services, or 1-866-654-4624 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

If the Company determines that the service problem is caused by any action of the Customer, its end users or equipment, or by any other reason not caused by the Company, the Company shall charge the Customer a Maintenance Trip Charge of \$75.00 per hour.

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Certain material previously found on this page is now located on Sheet No. 31.1.

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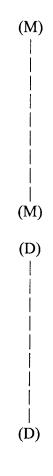
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SECTION 2 - GENERAL REGULATIONS continued

2.18 [Reserved for Future Use]



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2.19 <u>Connection Charges</u>

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2.19.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or different location; or (d) restoral of service after suspension or termination for nonpayment. Connection charges are listed with each service to which they apply.

2.19.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion.

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SECTION 2 - GENERAL REGULATIONS continued

2.20 Restoral Charge

2.20.1 Description

A restoration charge applies to the restoration of service and facilities suspended because of nonpayment as provided by Section 2.7 of this tariff or for any other reason and is payable at the time the restoration of the suspended service and facilities is arranged. The Customer must satisfy its past due balance and correct the deficiency which gave rise to the suspension (if other than nonpayment) prior to the restoration of service. In addition, the Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

2.20.2. Restoral Charge

Maximum Charge

\$67.50

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2.21 Moves and Changes

2.21.1 Description

The Company alone may make changes in the location of its lines and equipment. When it is found that move or change of such lines or equipment has been made by others, the Connection Charge for the underlying service will apply as if the work had been done by the Company.

The Customer will be assessed a charge for any move, add or change of a Company service. Move and Change are defined as follows:

A "Move" is defined as a change in physical location of the Customer's premises or the point of termination at the Customer's premises. Charges are listed with each service to which they apply.

A "Change" is defined as a revision, redesign or other provisioning change to existing services. A minimum switch configuration charge of \$50.00 shall apply to each change of service.

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2.22 <u>Due Date Change Charge</u>

(N)

(N)

If the Customer requests a change in the due date of service (either to an earlier or later date), a Due Date Change Charge will apply.

Per Due Date Change Request

\$30.00 plus Company expenses

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2.23 Order Cancellation Charge

(N)

(N)

If the Customer cancels its order for service prior to the service due date, a Cancel Order Charge will apply.

Time of Cancellation	Cancel Order Charge
Prior to completion of Design Layout Record	\$100.00 per circuit
After completion of Design Layout Record, but prior to Firm Order Confirmation	\$250.00 per circuit
After completion of Firm Order Confirmation but prior to Plant Test Date	\$400.00 per circuit plus Company expenses
After completion of Plant Test, but prior to Due Date	\$500.00 per circuit plus Company expenses

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SECTION 2 - GENERAL REGULATIONS continued

2.24	App	licable	Law
	T PP	1104010	

This tariff is governed by the laws of the State of Arizona, without regard to its choice of	(T)
laws provisions.	(T)

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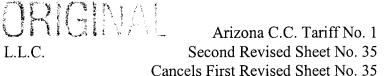
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2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority

2.25.1 General

A. The Telecommunications Service Priority (TSP) Program is a federal program used to identify and prioritize telecommunications services that support national security or emergency preparedness (NS/EP) missions.

NS/EP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or degrades or threatens the NS/EP posture of the United States.

TSP restoration and/or provisioning shall be provided in accordance with Part 64, Appendix A of the Federal Communications Commission's Rules and Regulations (47 C.F.R.), and the "Service Vendor Handbook For The Telecommunications Service Priority (TSP) Program" and the "Service User Manual for the Telecommunications Service Priority (TSP) System" (NCS Manual 3-1-1) (Service User Manual) issued and updated as necessary by the Office of Priority Telecommunications (OPT) of the National Communications System. Any changes to or reissuance of these regulations or manuals supersede tariff language contained herein.

(N)

(N)

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2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*

2.25.1 General continued

- B. The TSP program has two components, restoration and provisioning.
 - 1. A restoration priority is applied to new or existing telecommunications services to ensure restoration before any other services during a service outage. TSP restoration priorities must be requested and assigned before a service outage occurs.
 - 2. A provisioning priority is obtained to facilitate priority installation of new telecommunications services during a service outage. Provisioning on a priority basis becomes necessary when an end-user has an urgent requirement for a new NS/EP service that must be installed immediately or by a specific due date that can be met only by a shorter than standard or expedited Company provisioning time frame. As a matter of general practice, existing TSP services will be restored before provisioning new TSP services.

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SECTION 2 - GENERAL REGULATIONS continued

2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*

2.25.2 TSP Request Process

A. Restoration

To request a TSP restoration priority assignment, a prospective TSP user must:

1. Determine that the user's telecommunications service supports an NS/EP function under one of the following four TSP categories.

National Security Leadership
National Security Posture and U.S. Population Attack Warning
Public Health, Safety, and Maintenance of Law and Order
Public Welfare and Maintenance of National Economic Posture

2. Identify the priority level to be requested for the telecommunications service. The priority level is determined by the end-user's TSP category and service profile. The service profile defines the user's level of support to the portion of the telecommunications service that the user owns and operates, such as customer premises equipment or wiring. The five levels of priority and seven element groups that define the service profile are contained in the Service User Manual.

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SECTION 2 - GENERAL REGULATIONS continued

2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*

2.25.2 TSP Request Process continued

A. Restoration *continued*

- 3. Complete the TSP Request for Service Users form (SF 315) available on the National Communications System (NCS) website (http://tsp.ncs.gov/).
- 4. For non-federal users, have their TSP requests approved by a federal agency sponsor. Non-federal users should contact the OPT, at the NCS website (http://tsp.ncs.gov/), for information on identifying a sponsor for TSP requests.
- 5. Submit the SF 315 to the OPT.
- 6. Upon receipt of the TSP Authorization Code from the OPT, notify the Company, and include the TSP Authorization Code in any service order to the Company requesting restoration of NS/EP services.

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SECTION 2 - GENERAL REGULATIONS continued

2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*

2.25.2 TSP Request Process, continued

B. Provisioning

To request a TSP provisioning priority assignment, a prospective TSP user must follow the same steps listed in 2.25.2.A. above for restoration priority assignment except for the following differences. The user should:

Certify that its telecommunications service is an Emergency service. Emergency services are those that support one of the NS/EP functions listed in 2.25.2.A.1 above <u>and</u> are so critical that they must be provisioned at the earliest possible time, without regard to cost to the user.

Verify that the Company cannot meet the service due date without a TSP assignment.

Obtain approval from the end-user's invocation official to request a provisioning priority. Invocation officials are designated individuals with the authority to request TSP provisioning for a telecommunications service, and include the head or director of a federal agency, commander of a unified/specified military command, chief of a military service, commander of a major military command, or state governor.

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- 2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*
 - 2.25.3 Responsibilities of the End-User

End-users or entities acting on their behalf must perform the following:

- A. Identify telecommunications services requiring priority.
- B. Request, justify, and revalidate all priority level assignments. Revalidation must be completed every 2 years, and must be done before expiration of the end-user's TSP Authorization Code(s).
- C. Accept TSP services by the service due dates.
- D. Have Customer Premises Equipment (CPE) and Customer Premises Wiring (CPW) available by the requested service due date and ensure (through contractual means or otherwise) priority treatment for CPE and CPW necessary for end-to-end service continuity.
- E. Pay the Company any authorized costs associated with priority services.
- F. Report to the Company any failed or unusable services with priority levels.
- G. Designate a 24-hour point of contact for each TSP request and apprise the OPT.
- H. Cooperate with the OPT during reconciliation (comparison of NS/EP service information and resolution of any identified discrepancies) and revalidation.

(N)

(N)

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Brian Thomas, Vice President Regulatory Affairs 520 Southwest Sixth Avenue, Suite 300 Portland, OR 97204

- 2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*
 - 2.25.4 Responsibilities of the Company

The Company will perform the following:

- A. Provide TSP service only after receipt of a TSP authorization code.
- B. Revoke TSP services at the direction of the end-user or OPT.
- C. Ensure that TSP Program priorities supersede any other telecommunications priority that may be provided (other than control services and order wires).
- D. Designate a 24-hour point of contact to receive reports of TSP service outages from TSP service users.
- E. Designate a 24-hour point of contact to coordinate TSP processes with the OPT.
- F. Confirm completion of TSP service order activity to the OPT.
- G. Participate in reconciliation of TSP information at the request of the OPT.
- H. Ensure that all subcontractors complete reconciliation of TSP information with the service vendor.

(N)

(N)

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- 2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*
 - 2.25.4 Responsibilities of the Company continued
 - I. Ensure that other carriers supplying underlying facilities are provided information necessary to implement priority treatment of facilities that support NS/EP services.
 - J. Assist in ensuring that priority level assignments of NS/EP services are accurately identified "end-to-end" by providing to subcontractors and interconnecting carriers the restoration priority level assigned to a service.
 - K. Disclose content of the NS/EP TSP database only as may be required by law.
 - L. Comply with regulations and procedures supplemental to and consistent with guidelines issued by the OPT.

(N)

(N)

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SECTION 2 - GENERAL REGULATIONS continued

2.25 Emergency / Crisis / Disaster Restoration and Provisioning Telecommunications Service Priority *continued*

2.25.5 Preemption

When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, non-TSP services may be preempted based on the Company's best judgment. If no suitable spare or non-TSP services are available, the Company may preempt an existing TSP service to restore a TSP service with a higher restoration priority assignment. When preemption is necessary, prior consent of the service user whose service will be preempted is not required; however, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

(N)

(N)

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SECTION 2 - GENERAL REGULATIONS continued

2.26 Customer Requested Suspension of Service

(N)

2.26.1 Description

Upon Customer's request, the Company will suspend incoming and outgoing service on the Customer's access line for a period of time not to exceed one year. Upon Customer's request, the Company will provide the Customer with an intercept recording referring callers to another number.

The Company will assess a lower monthly rate for Customer Requested Service Suspension as noted below. However, any mileage charges, monthly cable charges or monthly construction charges are still due, without reduction during the period of suspension.

2.26.2 Rates and Charges

Period of Suspension
First full or partial month
Each additional month
(up to one year limit)

Charge

Regular Monthly Rate (no reduction) One-half Regular Monthly Rate

(N)

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SECTION 2 - GENERAL REGULATIONS continued

2.27 Automatic Number Identification

The Company will provide Automatic Number Identification (ANI) associated with an intrastate service by tariff to any entity (ANI recipient) only under the following terms and conditions:

- 2.27.1 The ANI recipient or its designated billing agent may use or transmit ANI information to third parties for billing and collection, routing, screening, ensuring network performance, and completion of a telephone subscriber's call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction, or for performing a service directly related to the telephone subscriber's original call or transaction.
- 2.27.2 The ANI recipient may offer to any telephone subscriber with whom the ANI recipient has an established customer relationship, a product or service that is directly related to products or service previously purchased by the telephone subscriber from the ANI recipient.
- 2.27.3 The ANI recipient or its designated billing agent is prohibited from utilizing ANI information to establish marketing lists or to conduct outgoing marketing calls, except as permitted by the preceding paragraph, unless the ANI recipient obtains the prior written consent of the telephone subscriber permitting the use of ANI information for such purposes. The foregoing provisions notwithstanding, no ANI recipient or its designated billing agent may utilize ANI information if prohibited elsewhere by law.
- 2.27.4 The ANI recipient or its designated billing agent is prohibited from reselling, or otherwise disclosing ANI information to any other third party for any use other than those specified above, unless the ANI recipient obtains the Customer's prior written consent to such resale or disclosure.
- 2.27.5 Violation of any of the foregoing terms and conditions by any ANI recipient other than a Telephone Corporation shall result, after a determination through the Commission's complaint process, in suspension of the transmission of ANI by the Telephone Corporation until such time as the Commission receives written confirmation from the ANI recipient that the violations have ceased or have been corrected. If the Commission determines that there have been three or more separate violations in a 24 month period, delivery of ANI to the offending party shall be terminated under terms and conditions determined by the Commission.

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GENERAL REGULATIONS, (cont'd)

[Reserved for Future Use]

(D)

(D)

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(N)

Government Emergency Telecommunications Service (GETS) continued 2.28

2.28.3 GETS Features

Alternate Carrier Routing (ACR) A.

Company does not provide GETS ACR functionality.

SECTION 2 - GENERAL REGULATIONS continued

B. Calling Party Number (CPN)

Company does not provide GETS CPN functionality.

- High Probability of Completion (HPC) C.
 - GETS High Probability of Completion (HPC) provides GETS users 1. with enhanced routing priority in the public switched network. HPS significantly improves the completion of GETS NS/EP calls under severe network congestion and damage conditions, including, but not limited to natural disasters and national emergencies.
 - The HPC feature sets the call priority value and provides the 2. capability to queue the GETS NS/EP access call against a busy Switched Access trunk group in a route list until a member of that trunk group become idle. As soon as a trunk group member becomes idle, it is offered to the queued GETS NS/EP access call before any other calls are processed.

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By:

2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

2.28.3 GETS Features continued

- C. High Probability of Completion (HPC) continued
 - 2. continued

Calls processed through the HPC feature will be exempt from the following restrictive network management controls:

- a. Cancel To (CANT). CANT prevents a specified percentage of calls from accessing a trunk group and normally leads to final treatment.
- b. Cancel From (CANF) when set at less than 100%. CANF prevents a specified percentage of calls from overflowing a trunk group.
- c. (SKIP) when set at less than 100%. SKIP prevents a specified percentage of calls from accessing a trunk group and instead allows the call to advance to the next treatment.
- d. Call Gap. Call Gap limits the rate of calls accepted for a specified code or to a particular number during a period of time.
- e. Automatic Code Gap (ACG). ACG limits messaging between AIN SSPs and the AIN SCP. Although this control is an AIN control, the exemption is triggered by the HPC identify of a call.

(N)

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SECTION 2 - GENERAL REGULATIONS continued

2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

(N)

- 2.28.3 GETS Features continued
 - C. High Probability of Completion (HPC) continued
 - 3. The HPC feature works with Switched Access trunk groups equipped with SS7 Out of Band Signaling or with Equal Access Multifrequency Address Signaling. The HPC feature is available in specified wire centers only as negotiated between the Company and the federal government or its authorized user.

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Government Emergency Telecommunications Service (GETS) continued 2.28

(N)

(N)

2.28.3 GETS Features continued

- C. High Probability of Completion (HPC) continued
 - Company will support the switch vendor's GETS HPC Feature Set 4. requirements, HPC Activated Features requirements and HPC Network Capabilities Requirements.
 - 5. Company will provide GETS-specific Operational Measurements (thirty-minute office-level measurements designed for consistency with LEC operational systems and engineering practices) and Network Management Measurements (discretes and five-minute measurements, both office- and trunk-level, for use with LEC network management centers).

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(N)

(N)

SECTION 2 - GENERAL REGULATIONS continued

- Government Emergency Telecommunications Service (GETS) continued 2.28
 - 2.28.4 Maintenance and Testing
 - Company shall maintain TQ on all trunk groups specified by the GETS A. agreement between the Company and the federal government.
 - Company will support GETS Standard Service Testing requirements. В.
 - Company will support GETS Remote Service Verification Process (RSVP) C. testing requirements.

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Government Emergency Telecommunications Service (GETS) continued 2.28

2.28.5 Cancellation of Service

Prior to deployment of the GETS service, the federal government may terminate performance of work, in whole or in part, if termination is in the federal governments' best interest. The Company, upon receiving a Notice of Termination, will:

immediately stop work as specified in the notice;

execute no further subcontracts or orders for materials, services or facilities except to complete the continued portion of the contract;

terminate all subcontracts to the extent related to work terminated;

settle all outstanding liabilities and termination settlement proposals;

transfer title and deliver to the federal government all work in progress, plans, information and other information which would normally be furnished to the federal government if the GETS service had been implemented;

complete performance of work not terminated;

protect property related to GETS service in which the federal government has an interest; and

submit a final termination settlement proposal no later than one year from the effective date of termination, unless extended in writing by the federal government within the one year period.

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(N)

(N)

2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

2.28.6 Rates and Charges

A. HPC Rates and Charges

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge

\$975.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge

\$273.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

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2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

(N)

2.28.6 Rates and Charges continued

A. HPC Rates and Charges

HPC Monthly Recurring Per Switch Charge

\$45.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge

\$225.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

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2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

2.28.6 Rates and Charges continued

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge

\$682.50

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge

\$136.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge

\$225.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

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2.28 Government Emergency Telecommunications Service (GETS) continued

(N)

2.28.6 Rates and Charges continued

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge

\$52.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge

\$90.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP.

RSVP Service Change Charge

\$30.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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SECTION 3

BASIC BUSINESS LINE SERVICE

3.1 General

Basic Business Line Service provides a business Customer with a connection to the Company's switched telecommunications network which enables the Customer to:

- receive calls from other stations on the public switched telecommunications network;
- access the Company's local calling service;
- access toll free telecommunications service such as 800 NPA;
- access emergency services by dialing 9-1-1;
- utilize Telecommunications Relay Service, as needed; and
- access the service of providers of intraLATA and interexchange service. A Customer may presubscribe to such provider's service to originate calls on a direct dialed basis or to receive 800 service from such provider, or may access a provider on an ad hoc basis by dialing the provider's carrier identification code.

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(T)

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Fourth Revised Sheet No. 57.1 Cancels Third Revised Sheet No. 57.1

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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.1 General continued

Basic Business Line Service is provided via one or more channels terminated at the Customer's premises. Each Basic Business Line Service channel corresponds to one or more analog voice grade telephonic communications channels that can be used to place or receive one call at a time.

Connection charges apply to all service on a one-time basis unless waived pursuant to this tariff.

Calls to points within the local exchange area are charged on the basis of the length of completed calls originating from the Customer's service in addition to a base monthly charge.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

The Customer may select service features as described in Section 6 of this tariff. Features are available as permitted by facilities and equipment. Additional charges may apply.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service. Termination liability charges may apply as specified elsewhere in this tariff.

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(N)

(N)

Cancels Second Revised Sheet No. 58

SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.2 Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

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Cancels Second Revised Sheet No. 59

SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.3 [Reserved for Future Use] (M)

Material previously found on this sheet is now located on Sheet No. 59.6.

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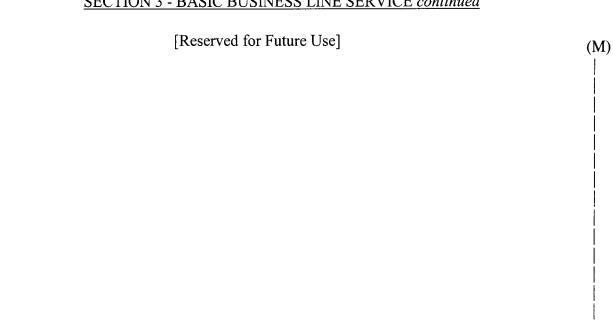
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SECTION 3 - BASIC BUSINESS LINE SERVICE continued



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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

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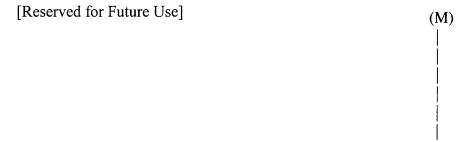
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SECTION 3 - BASIC BUSINESS LINE SERVICE continued



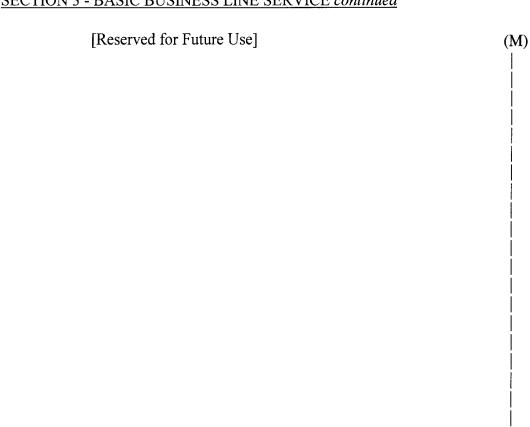
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SECTION 3 - BASIC BUSINESS LINE SERVICE continued



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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

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Arizona C.C. Tariff No. 1 Third Revised Sheet No. 59.6 Cancels Second Revised Sheet No. 59.6

SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.3 Basic Business Line Service continued

3.3.5 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL/VersiPak Customers (N)

	Maximum				
	Monthly	Move	Change	Restore	
<u>Term</u>	<u>Charge</u>	Charge	Charge	Charge	
Monthly	ICB	ICB	ICB	ICB	
12 Months	\$33.75	\$67.50	\$67.50	\$67.50	
24 Months	\$32.70	\$67.50	\$67.50	\$67.50	
36 Months	\$31.73	\$67.50	\$67.50	\$67.50	
60 Months	\$31.05	\$67.50	\$67.50	\$67.50	

D. Intermittable teach and Charges for Quantition IDE/ 1 orbit and Castomars	B.	Maximum Rates and Charges for Qualified IBL/	VersiPak Customers	(T)
--	----	--	--------------------	-----

	12	24	36	60	(C)
	Months	Months	Months	Months	ĺ
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50	İ
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00	į
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	i
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	i
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	
					(Ċ)

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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.3 <u>Basic Business Line Service continued</u>

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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.4 Business Terminals

3.4.1 Description

A Business Terminal Service is generally used in a hunting arrangement or a multi-line hunt group. The group may have a main telephone number assigned to the first terminal in the group or they may have individual telephone numbers assigned to each terminal. Common applications include modem pools and large hunting applications for analog lines. Business Terminals have a physical appearance in the switch and are assigned to a unique channel. Business Terminals may or may not have a telephone number assigned to them. Additionally, Business Lines can have separate and unique features per line whereas Business Terminals may or may not take on characteristics of the group.



Certain material previously found on this sheet is now located on Sheet 60.

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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.4 Business Terminals *continued*

3.4.2 Maximum Rates and Charges

A. Non-IBL / VersiPak (Customers					(M)(T)
1. Business Terr	ninal with 1	Γelephone	Number (2	All Market	s)	(T)
	Monthly	12 Mantha	24 Months	36 Months	60 Months	
Monthly Recurring Charge	Monthly ICB	Months \$33.75	Months \$32.40	Months \$31.75	Months \$31.05	l I
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	İ
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50	Ì
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50	
2. Business Terminal without Telephone Number (All Markets)						
		12	24	36	60	
	Monthly	Months	Months	Months	Months	
Monthly Recurring Charge	ICB	\$33.75	\$32.40	\$31.75	\$31.05	
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50	
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50	
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50	\$67.50	
						(M)

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SECTION 3 - BASIC BUSINESS LINE SERVICE continued

3.4 Business Terminals *continued*

3.4.2 Maximum Rates and Charges continued

B. Rates for Qualified IBL / VersiPak Customers						(N)
1. Business Terminal with Telephone Number (All Markets)						
		12	24	36	60	
		Months	Months	Months	Months	ĺ
Mont	thly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50	
Nonr	ecurring Charge	\$67.50	\$67.50	\$67.50	\$67.50	
Move	e Charge	\$67.50	\$67.50	\$67.50	\$67.50	
Chan	ge Charge	\$67.50	\$67.50	\$67.50	\$67.50	
Resto	ore Charge	\$67.50	\$67.50	\$67.50	\$67.50	

2. Business Terminal without Telephone Number (All Markets)

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50
Nonrecurring Charge	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	\$67.50	\$67.50	\$67.50	\$67.50

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SECTION 4 - TRUNK LINE SERVICES

Trunk Line Services allows Customers to connect suitably equipped Customer premises switching equipment to the Company's central office switch for access to the public switched network.

The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service, and to ensure that the use of the service complies with all tariff regulations.

Termination liability charges apply as specified Section 2.6 of this tariff.

To the extent facilities are available, services offered under this tariff are provided by the Company on an On-Net basis. Unless otherwise noted, prices for services offered under this tariff reflect the On-Net price for such services. Where service is provided on an Off-Net basis, additional charges may apply.

Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. If the Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service without incurring termination liability.

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Third Revised Sheet No. 75
Cancels Second Revised Sheet No. 75

SECTION 4 - TRUNK LINE SERVICES continued

4.1 PBX Analog Trunk Service

4.1.1 Description

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Analog PBX Trunk Service provides a Customer with a single, voice-grade telephonic communications channel that can be used to place or receive one call at a time. Analog PBX Trunk Service provides a connection from a Customer-provided PBX to the public switched telecommunications network.

Each Analog PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers for additional charges as specified in Section 6.12. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Analog PBX Trunk Service may be configured into a hunt group with other Company-provided Analog PBX Trunks.

The Company will consider requests for large quantities of trunks, i.e.101 or more, on an individual case basis only.

A. Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

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SECTION 4 - TRUNK LINE SERVICES continued

4.1 PBX Analog Trunk Service continued

4.1.2 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL/VersiPak Customers (T)

In addition to the nonrecurring charges listed below, service order charges apply as described in Section 3 of this tariff.

1. Two-Way Service

12 24 36 60 **Monthly** Months Months Months Months Monthly Recurring Charge **ICB** \$51.98 \$49.43 \$46.88 **ICB** Nonrecurring Charge **ICB** \$60.00 \$60.00 \$60.00 **ICB** Move Charge **ICB** \$60.00 \$60.00 **ICB** \$60.00 Change Charge **ICB** \$60.00 \$60.00 \$60.00 **ICB** Restore Charge \$60.00 **ICB** \$60.00 \$60.00 **ICB**

2. Rates and Charges for Inward and Outward Trunks will be determined on an individual case basis.

B. Maximum Rates and Charges for Qualified IBL/VersiPak Customers

	12	24	36	60	(C)
	Months	Months	Months	Months	
Monthly Recurring Charge	\$57.00	\$57.00	\$48.75	\$48.75	
Nonrecurring Charge	\$60.00	\$60.00	\$60.00	\$60.00	
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00	
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00	
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00	(C)

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SECTION 4 - TRUNK LINE SERVICES continued

4.2 PBX Digital Trunk Service

4.2.1 Description

Digital PBX Trunk Service provides a Customer with connection to the Company switch via a DS1 digital fiber optic transmission facility operating at 1.544 Mbps. Digital PBX Trunks are provided for connection of Customer-provided PBX equipment or trunk capable key systems to the Company switch. Customers must have the ability to terminate a DS1 signal.

Each Digital PBX Trunk can be configured as an Inward, Outward or Two-Way Trunk. Inward and Two-Way Trunks may be equipped with Individual Telephone Numbers as set forth in Section 6.12 of this tariff. This enables a PBX to switch an incoming call directly to the intended extension number without the need for an attendant.

Digital PBX Trunk Service may be configured into a hunt group with other Company-provided Digital PBX Trunks.

The Company will consider requests for large quantities of trunks, i.e. 101 or more, on an individual case basis only.

The Customer may select service features as described in Section 6 of this tariff. Features are available as permitted by facilities and equipment. Additional charges may apply.

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SECTION 4 - TRUNK LINE SERVICES continued

4.2 PBX Digital Trunk Service

4.2.1 Description

A. Federal Subscriber Line Charge

Line, trunk and PRI services offered pursuant to this tariff are subject to the Federal Subscriber Line Charge as described in the Company's FCC Access Tariff Number 1. The Federal Subscriber Line Charge is a monthly recurring charge. There are no exemptions associated with the product charge. Federal Subscriber Line Charge rates are posted on the Company's website at www.twtelecom.com. Rates are subject to change. Further information regarding the Federal Subscriber Line Charge is available on the Federal Communication's website at www.fcc.gov.

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SECTION 4 - TRUNK LINE SERVICES continued

4.2	PBX I	Digital '	Trunk	Service continued		(D)
	4.2.2	Maxir	num R	ates and Charges		(D) (N)
		A.	Digit	al Facility		
			1.	Phoenix	Maximum Charge Per Facility	
	,			Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge	\$ 250.00 \$1,560.00 \$1,560.00 \$ 75.00 \$1,560.00	
			2.	Tucson Monthly Recurring Charge Nonrecurring Charge	Maximum Charge Per Facility \$ 250.00 \$1,560.00	
				Move Charge Change Charge Restore Charge	\$1,560.00 \$ 75.00 \$1,560.00	(N)

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SECTION 4 - TRUNK LINE SERVICES continued

- 4.2 PBX Digital Trunk Service continued
 - 4.2.2 Maximum Rates and Charges continued
 - B. Digital Trunk Service Inward, Outward and Two-Way
 - 1. Phoenix

	Month	12	24	36	60
	to	Months	Months	Months	Months
	Month	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring	\$54.00	\$34.50	\$28.50	\$25.50	\$19.13
Nonecurring Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00

2. Tucson

	Month	12	24	36	60
	to	Months	Months	Months	Months
	Month	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring	\$51.00	\$32.62	\$26.65	\$19.50	\$13.50
Nonecurring Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$60.00	\$30.00	\$30.00	\$30.00	\$30.00
Nonecurring Charge Move Charge Change Charge	\$51.00 \$60.00 \$60.00 \$60.00	\$32.62 \$30.00 \$30.00 \$30.00	\$26.65 \$30.00 \$30.00 \$30.00	\$19.50 \$30.00 \$30.00 \$30.00	\$13.50 \$30.00 \$30.00 \$30.00

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SECTION 4 - TRUNK LINE SERVICES continued

- 4.2 PBX Digital Trunk Service continued
 - 4.2.2 Maximum Rates and Charges continued
 - C. Digital Trunk Service IBL and VersiPak Customers Inward and Outward Service
 - 1. Phoenix

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$48.75	\$48.75	\$34.50	\$34.50
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$20.00	\$20.00	\$20.00	\$20.00

2. Tucson

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$48.75	\$48.75	\$34.50	\$34.50
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$20.00	\$20.00	\$20.00	\$20.00

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SECTION 4 - TRUNK LINE SERVICES continued

- 4.3 Direct Inward Dial Service
 - 4.3.1 Direct Inward Dial (DID) Service is available on Inward and Two-Way trunks as described in Sections 4.1.1 and 4.2.1 above) for Customers of record as of July 15, 2002 only.

4.3.2 Maximum Rates and Charges

DID Service Per Trunk \$50.00

DID Numbers

	Monthly	Nonrecurring
	Recurring	<u>Charge</u>
Initial Block of 10	\$2.25	\$15.00
Additional Block of 10	\$2.25	\$15.00
Initial Block of 100	\$22.50	\$150.00
Additional Block of 100	\$22.50 \$22.50	\$150.00

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TRUNK LINE SERVICES

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TRUNK LINE SERVICES

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TRUNK LINE SERVICES

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TRUNK LINE SERVICES

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 99 Cancels First Revised Sheet No. 99

SECTION 5- INTEGRATED SERVICES DIGITAL NETWORK

5.1 Primary Rate ISDN (PRI) Service

5.1.1 Description of Service

A. Primary Rate ISDN (PRI) Service Group allows the Customer to connect suitably equipped ISDN Customer Premises Equipment (CPE) to the Company's switching equipment using a Primary Rate Interface over a digital transport facility.

Each connection of 24-channel digital transport facility to the switch provides one PRI Group as set forth below. B (bearer) Channels may have a service type of Inward only, Outward only, or Two-way directionality. Individual Telephone Numbers may be associated with Inward and Two-Way service for additional charges as set forth in Section 6.12 of this tariff.

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One or more PRI Groups can be combined to create a PRI Serving Arrangement. With each PRI Serving Arrangement, the Customer may subscribe to all Optional PRI Service Features listed below if available.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate ISDN (PRI) Service <i>contin</i>	nued
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5.1.1 Description of Service continued

(D) B. [Reserved for Future Use] (D) C. Inbound Modem Pool Service (IMPS) Primary Rate ISDN (PRI) Groups allow qualified Internet Service Providers (ISPs) to connect suitably (T) equipped ISDN Customer Premise Equipment (CPE) to the Company's switching equipment sing a Primary Rate Interface over a digital transport facility for inbound traffic only. Each connection of a 24-channel digital transport facility to the Company's switch provides one Primary Rate Interface or group as set forth below. B channels may have a service type of inward only (T) directionality. Individual Telephone Numbers may be associated with

For certified ISPs, high capacity PRIs are available on an individual case basis.

IMPS applications for additional charges as specified in Section 6.12 of this tariff. One or more IMPS PRI groups can be combined to create an

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IMPS PRI serving arrangement.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK

5.1 Primary Rate ISDN (PRI) Service, (cont'd)

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5.1.2 Availability

PRI Service is available only from suitably equipped central offices and is dependent upon facility availability as determined by the Company.

5.1.3 Minimum Protection Criteria

Minimum protection criteria are not specified for PRI Service because protection is inherent in the normal provisioning of service. However, the Company reserves the right to specify such criteria at a later date if appropriate.

5.1.4 Use of Service

- A. The Customer must provide sufficient information regarding the intended use of the service to allow the Company to furnish and maintain the requested service and to ensure that the use of the service complies with all tariff regulations.
- B. The Company shall not be responsible for the manner in which the use of the service will be allocated. Service requests that involve the establishment, rearrangement, release, or discontinuance of service will be accepted by the Company only from the Customer.
- C. The service furnished under this schedule shall not be used for any purpose or in any manner directly or indirectly in violation of the law or in aid of any unlawful act or undertaking.

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Material previously found in this Section has been deleted.

Material now found in this Section was previously located in Section 8.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK, (cont'd)

5.1 Primary Rate ISDN (PRI) Service, (cont'd)

(D,M,T)

5.1.5 Limitations

- A. PRI is available only where facilities, equipment and operating conditions permit. The Customer is responsible for providing compatible ISDN equipment and determining compatibility of each regular and optional feature associated with its application and equipment.
- B. A PRI Service Arrangement must be configured so as to avoid disruption of call completion n the PRI serving central office. The Company has the right upon notice to the Customers, to change arrangements to protect network integrity.
- C. Individual B channels can transmit and receive voice and/or data calls up to 64 Kbps within a PRI Serving Arrangement. Calls placed to or form outside the PRI Serving Arrangement, or over the public switched network where SS7 signaling and/or 64Kbps Clear Channel capabilities are not deployed will be limited to 56 Kbps throughput.
- D. All Customer provided equipment used to interface with PRI is required to conform with the Technical Reference Specifications as used by the Company and found in the switch vendors Technical References and subsequent revisions.

Material previously found in this Section has been deleted.

Material now found in this Section was previously located in Section 8.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate ISDN (PRI) Service continued

5.1.5 Limitations continued

- E. The Company reserves the right, in its sole discretion, and upon fifteen (15) days notice to the Customer, to discontinue provision, or increase or decrease the price of any PRI Service in the event the regulatory conditions affecting the Company's provision of PRI Service change after the Service date of the Customer. In the event the Customer does not accept the Company's rate change, the Customer may discontinue the affected PRI Service without penalty, upon fifteen (15) days written notice to the Company.
- F. Service is intended for end user applications with local usage not to exceed 200,000 minutes per month. Terms and conditions, rates and charges for applications exceeding 200,000 minutes of local usage per month will be determined on an individual case basis. Customer's actual usage exceeds 200,000 minutes of local usage per month, the Company may, upon 30 days written notice, recalculate and adjust the monthly recurring rates to be charged to the Customer. If the Customer does not accept the adjusted rates, it may, upon notice to the Company, terminate the Service without incurring termination liability.

Connections 5.1.6

- A. All PRI connections shall be made through equipment furnished by the Customer. The responsibility of the Company shall be limited to the furnishing of service up to and including the network demarcation point on the Customer's premises. The connection of Customer-provided equipment shall be on a Company-provided standard interface or its equivalent.
- B. The Customer is responsible for testing its equipment or facilities to ensure that when connected to the Company's PRI Service, such equipment or facilities are operating properly and, further, that the cause of any service difficulty reported by the Customer to the Company results from the operation of equipment of facilities provided by the Company.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK, (cont'd)

5.1 Primary Rate ISDN (PRI) Service, (cont'd)

(D,M,T)

5.1.7 PRI Group Descriptions

- A. There are three types of PRI Group services: Group 1, Group 2 and Group 3 as set forth below. Subject to technical limitations and operating conditions, the Company will specify how many PRI Groups can be supported by a single primary D (delta/signaling) channel.
- B. Where facilities and operating conditions permit, up to 20 PRI Groups may be combined into a single PRI Serving Arrangement and may be controlled by a single D channel.
- C. Where facilities and operating conditions permit, the Company may provide alternate facility routing through separate D channels of a PRI Service.

(D,M,T)

Material previously found in this Section has been deleted. Material now found in this Section was previously located in Section 8.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK, (cont'd)

5.1 Primary Rate ISDN (PRI) Service, (cont'd)

(D,M,T)

5.1.8 Types of PRI Group Services

A. Group 1

Provide twenty-three (23) 64 Kbps B (bearer) Channels and one (1) primary 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and or data). The primary D channel is an out of band signaling channel used to control and route all of the B channel traffic of a single PRI serving Arrangement. The Original group of every PRI Serving Arrangements must be Group 1.

B. Group 2

Provides an additional twenty-three (23) 64 Kbps B (bearer) Channels and one (1) backup 64 Kbps D (delta/signaling) channel. The B channels carry digitized Customer traffic (voice and/or data). The backup D channel will control and route all of the B channel traffic of a single PRI Serving Arrangement should be the primary D channel go out of service. This group is only available in conjunction with a Group 1, and only one Group 2 may be included with each PRI Serving Arrangement. The Group 2 may be any PRI Group between the second and the twentieth PRI Group in a PRI Serving Arrangement.

The Company neither expressly nor implicitly recommends nor requires that a Customer subscribe to a Group 2, regardless of the number of PRI Groups in a single PRI Serving Arrangement.

(D,M,T)

Material previously found in this Section has been deleted.

Material now found in this Section was previously located in Section 8.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate ISDN (PRI) Service continued

5.1.8 Types of PRI Group Services continued

C. Group 3

Provides an additional twenty-four (24) 64 Kbps B (bearer) channels. This group is only available in conjunction with a Group 1. Multiple Group 3's may be associated with a Group 1 and included in a PRI Serving Arrangement.

5.1.9 PRI Service Features

The Customer may select service features as described in Section 6 of this tariff. Features are available as permitted by facilities and equipment. Additional charges may apply.

(T)
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(M)
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(M)

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate ISDN (PRI) Service Offering continued

(T)

5.1.10 [Reserved for Future Use]

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate ISDN (PRI) Service Offering continued

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5.1 Primary Rate ISDN (PRI) Service Offering continued

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<u>SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued</u>

5.1 <u>Primary Rate Service Offering continued</u>

5.1.11 Maximum Rates and Charges

A. Flat Primary Rate ISDN (PRI) Service

1. Phoenix

(T)

Maximum	Nonrecurring	Charges – Initial

 ISDN PRI Group 1
 \$2,000.00

 ISDN PRI Group 2
 \$2,000.00

 ISDN PRI Group 3
 \$2,000.00

Maximum Nonrecurring Charges - Each Additional

ISDN PRI Group 1	\$2,000.00
ISDN PRI Group 2	\$2,000.00
ISDN PRI Group 3	\$2,000.00

Maximum Recurring

<u>Charges</u>	Monthly	12 Months	24 Months	36 Months	60 Months
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1.150.00

PRI Maximum Move and Change Charges

- Per Move	\$3,000.00
- Per Change	\$3,000.00
- Per Restoration	\$3,000.00

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate Service Offering continued

5.1.11 Maximum Rates and Charges continued

A. Flat Primary Rate ISDN (PRI) Service continued

2. Tucson

<u>Maximum Nonrecurring Charges – Initial</u>

ISDN PRI Group 1 \$2,000.00 ISDN PRI Group 2 \$2,000.00 ISDN PRI Group 3 \$2,000.00

Maximum Nonrecurring Charges - Each Additional

ISDN PRI Group 1 \$2,000.00 ISDN PRI Group 2 \$2,000.00 ISDN PRI Group 3 \$2,000.00

Maximum Recurring

Charges	Monthly	12 Months	24 Months	36 Months	60 Months
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1.150.00

PRI Maximum Move and Change Charges

- Per Move	\$3,000.00
- Per Change	\$3,000.00
- Per Restoration	\$3,000.00

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate Service Offering continued

5.1.11 Maximum Rates and Charges

B. Inbound Modem Pool Primary Rate ISDN (PRI) Service

(T)

1. Phoenix

<u>Maximum Nonrecurring Charges – Initial</u>	
ISDN PRI IMPS Group 1	\$2,000.00
ISDN PRI IMPS Group 2	\$2,000.00
ISDN PRI IMPS Group 3	\$2,000.00

Maximum Nonrecurring Charges – Each Additional ISDN PRI Group 1 \$2,000.00 ISDN PRI Group 2 \$2,000.00 ISDN PRI Group 3 \$2,000.00

Maximum

Recurring Charges	Monthly	12 Months	24 Months	36 Months	60 Months
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00

PRI Maximum Move and Change Charges

- Per Move	\$2,000.00
- Per Change	\$2,000.00
- Per Restoration	\$2,000.00

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<u>SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued</u>

5.1 Primary Rate Service Offering continued

5.1.11 Maximum Rates and Charges continued

J.1.11 WIUAIII	idili Raics all	d Charges con	шишси				
B.	Inbound Mo	Inbound Modem Pool Primary Rate ISDN (PRI) Service continued					
	2. Tucso	2. Tucson					
	Maximum Nonrecurring Charges – Initial						
		PRI IMPS G			\$2,000.00		
	ISDN PRI IMPS Group 2 \$2,000.00						
	ISDN PRI IMPS Group 3 \$2,000.00 \$2,000.00						
	Maxir	num Nonreci	irring Charge	es – Each Ad	ditional		
		PRI Group 1	\mathcal{E}		\$2,000.00		
		PRI Group 2			\$2,000.00		
	ISDN PRI Group 3 \$2,000.00						
Maximum							
Recurring Charges	Monthly	12 Months	24 Months	36 Months	60 Months		
ISDN PRI Group 1	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00	j	
ISDN PRI Group 2	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00	i	
ISDN PRI Group 3	\$1,500.00	\$1,450.00	\$1,350.00	\$1,270.00	\$1,150.00	j	
•	,	,	•	. ,	. ,		
PRI Maximum Move and Change Charges							
	- Per Move				\$2,000.00		
	- Per Change \$2,0			\$2,000.00			
	- Per Restor	ation			\$2,000.00	(N)	
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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

- 5.1 Primary Rate Service Offering continued
 - 5.1.11 Maximum Rates and Charges continued



Certain material previously found on this sheet is now located on Sheet 150.

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SECTION 5 - INTEGRATED SERVICES DIGITAL NETWORK continued

5.1 Primary Rate Service Offering *continued*

5.1.11 Maximum Rates and Charges continued



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SECTION 6

SUPPLEMENTAL SERVICES

6.1 <u>Business Features</u>

(N)(M)

6.1.1 General

The features in this section are made available on an individual basis. All features are provided subject to availability. Features may not be available with all classes of service.

6.1.2 Description of Features

A. Three-Way Calling

The Three-Way Calling feature allows a Customer to add a third party to an existing two-way call and form a three —way call. The call must have been originated from outside the station group and terminate to a station within the station group. The Call Hold feature allows a Customer to put any in-progress call on hold by flashing the switchhook and dialing a code. This frees the line to allow the Customer to make an outgoing call to another number. Only one call per line can be on hold at a time. The third party cannot be added to the original call.

(N)(M)

Material now found on this page is new. Material previously found on this page is now located in Section 8.

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SECTION 6 - SUPPLEMENTAL SERVICES

6.1 Business Features

(N)

6.1.2 Description of Features

B. Call Forwarding

Call forwarding, when activated, redirects attempted terminating calls to another Customer—specific line. The Customer may have to activate and deactivate the forwarding function and specify the desired terminating telephone number during each activation procedure. Call originating ability is not affected by Call Forwarding.

The calling party is billed for the call to the called number. If the forwarded leg of the call is chargeable, the Customer with the Call Forwarding is billed for the Call Forwarding is billed for the forwarded leg of the call.

Call Forwarding – Busy automatically reroutes an incoming call to a Customer pre-designated number when the called number is busy.

Call Forwarding – Don't Answer automatically reroutes an incoming call to a Customer pre-designated number when the called number does not answer within the number of rings programmed by the Company.

Call Forwarding – Variable allows the Customer to choose to reroute incoming calls to another specified telephone number. The Customer must activate and deactivate this feature.

(N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.1 Business Features, (cont'd)

(N)

6.1.2 Description of Features, (cont'd)

C. Call Waiting

Call Waiting provides a tone signal to indicate to a Customer already engaged in a telephone call that a second caller is attempting to dial in. It will also permit the Customer to place the original call on hold, answer the second call and then alternate between both callers. Cancel Call Waiting (CCW) allows a Call Waiting (CW) Customer to disable CW for the duration of an outgoing telephone call. CCW is activated (i.e., CW is disabled) by dialing a special code prior to placing a call, and is automatically deactivated when the Customer disconnects from the call.

D. Speed Calling

This feature allows a user to dial selected numbers using one or two digits. Up to eight numbers (single digit, or thirty numbers with two digits) can be selected).

(N)

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6.1 Business Features, (cont'd)

(N)

6.1.2 Description of Features, (cont'd)

E. Call Transfer

Call Transfer allows a Customer to receive an incoming call, then transfer the calling party to any other number.

F. Caller ID with Number Delivery

The caller ID feature allows a Customer to see a caller's number previewed on a display screen before the call is answered allowing a Customer to prioritize and or screen incoming calls. Caller ID records the number, date and time of each incoming call – including calls that aren't answered by the Customer. Caller ID service requires the use of specialized Customer Premises Equipment not provided by the Company. It is the responsibility of the Customer to provide the necessary CPE.

G. Last Call Return

Last Call Return stores the number of the most recent incoming call (including unanswered incoming calls) to a Customer's number. This allows a Customer to dial back any missed or unanswered telephone calls. If the number dialed back is busy, Last Call Return continues to try the busy number for up to 30 minutes until it becomes free. Once the busy line is free, the call is automatically redialed and the Customer is notified of the connected call via a distinctive ring.

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.1 Business Features continued

6.1.2 Description of Features continued

H. Calling Number Delivery (ISDN PRI and Digital Trunk Service)

(T)

This feature allows the Customer to receive the calling party's number on its station equipment. The Customer is responsible for providing the Customer Premises Equipment required to use this feature.

I. [Reserved for Future Use]

(D)

(D)

J. Calling Number Transmission (ISDN PRI and Digital Trunk Service)

(T)

This feature allows the Customer to send the calling number to the called party's station equipment. The Customer can restrict transmission through the use of Caller ID Blocking Service as described in Section 6.2.

K. Calling Name Transmission (ISDN PRI and Digital Trunk Service)

(T)

This feature allows the Customer to send the calling name to the called party's station equipment. The Customer can restrict delivery through the use of Caller ID Blocking as described in 6.2.

(T)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

- 6.1 Business Features continued
 - 6.1.2 Description of Features continued
 - L. E911 CPN Management (ISDN PRI Service)

This feature allows the Customer to send its station ANI information to the E911 PSAP during an emergency call.

CARE CPN Management (ISDN PRI Service) M.

> Using this feature, the Company will transmit the Customer's station ANI information to the Customer's long distance provider.

- N. [Reserved for Future Use]
- Call by Call (ISDN PRI Service) O.

This feature allows the Customer to set inbound and outbound call thresholds on two-way PRI service to avoid call blockage in either direction

(T)

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Second Revised Sheet No. 112.3.3

Cancels First Revised Sheet No. 112.3.3

SECTION 6 - SUPPLEMENTAL SERVICES continued

6.1 <u>Business Features</u> continued

- 6.1.2 Description of Features continued
 - P. [Reserved for Future Use]
 - Q. [Reserved for Future Use]
 - R. Caller ID Blocking

This service allows the Customer to restrict delivery of its name and number to the called party.

S. Additional Trunk Groups (ISDN PRI and Digital Trunk Service)

This feature allows the Customer to divide one facility into two or more trunk groups.

T. Customer Originated Trace

This feature allows the tracing of nuisance calls to a specific telephone number. Entering the specified dial code activates the tracing. The originating telephone number, outgoing trunk number or terminating number and the time and date are generated for each call.

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(N)

(N)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.1 <u>Business Features</u> continued

6.13 Maximum Rates and Charges

	Maximum Monthly	Maximum	
Feature	Recurring	Nonrecurring	
	<u>Charges</u>	Charge	
Three-Way Calling	\$5.40	\$10.00	
Call Forwarding	\$7.05	\$10.00	
- Busy			
- Don't Answer			
- Variable			
Call Waiting	\$10.05	\$10.00	
Speed Calling			
- 8 Number List	\$4.05	\$10.00	
- 30 Number List	\$6.75	\$10.00	
Call Transfer	\$8.10	\$10.00	
Caller ID with Number Delivery	\$10.05	\$10.00	
	(T) \$0.00	\$10.00	
Last Call Return	\$4.05	\$10.00	
Calling Number Delivery	\$10.00	\$50.00	(D)
Calling Number Transmission	\$10.00	\$50.00	
Calling Name Transmission	\$10.00	\$50.00	
E911 CPN Management	ICB	ICB	
CARE CPN Management	ICB	ICB	(D)
Call by Call	\$10.00	\$50.00	(D)
			(D)

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(D)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.1 <u>Business Features</u> continued

6.13 Maximum Rates and Charges continued

Feature	Maximum Monthly Recurring <u>Charges</u>	Maximum Nonrecurring Charge	
Additional Trunk Groups Up to 3 4 or More	\$10.00 ICB	\$10.00 ICB	
Customer Originated Trace (Per Successful Trace)	N/A	\$ 5.00	(N) (N)

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6.2 <u>Blocking Service</u>

(N)

6.2.1 General

Blocking Service is a feature that permits Customers to restrict access from their telephone line to various discretionary services. The following blocking options are available. One, all or any combination may be selected.

- A. Call Blocking: 900, 971, 974, 976 and 700 NPA Blocking allows the subscriber to block all calls beginning with the NPA of 900, 971, 974, 976 and 700 (i.e. 900-XXX-XXXX) from being placed.
- B. Toll Restriction: Toll Restriction (1+ and 0+ Blocking) provides the Customer a method of denying access to some or all of the toll network and operator services. Toll Restriction will not block the following types of calls: 911 (Emergency) and 1 + 800 (Toll Free) calls.

(N)

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6.2	Blocking	Service ((cont'd)
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(N)

(N)

6.2.1 General

B.

The following options are available with Toll Restriction. One, all or any combination may be selected

- 1) "0+" restricts access to "0+" calls through the operator (intraLATA, inter LATA, and international).
- 2) "1+" restricts access to 1+ calls (intraLATA, interLATA and international).
- 3) "IntralATA 0+/1+" restricts access to intralATA, interLATA and international.
- 4) "interLATA 0+/1+" restricts access to interLATA 0+/1+ calls only.
- 5) "01" restricts access to operator international calls only.
- 6) "011" restricts access to international direct dialed calls only.
- 7) "411" restricts calls to 411 directory assistance.
- 8) "555" restricts calls to NXX-555-1212 directory assistance.

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6.2 <u>Blocking Service</u>, (cont'd)

(N)

6.2.1 General, (cont'd)

C. Billing Restriction: Billing Restriction provides the Customer with a method of denying all third number billed and/or collect calls to a specific telephone number provided the transmitting operator checks the validation data base.

One or both of the following blocking options are available:

- 1) Third Number Billed
- 2) Collect Call

6.2.2 Regulations

- A. The Company will not be liable for any charge incurred when any long distance carrier or alternative operator service provider accepts third number billed or collect calls.
- B. Blocking Service is available where equipment and facilities permit.

(N)

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Blocking Service, (cont'd) 6.2

(N)

6.2.3 Maximum Rates and Charges

- Pricing for Blocking Service for a business Customer with more than 200 A. lines will be based on the costs incurred by the Company to provide the service on an individual case basis.
- Recurring and Nonrecurring Charges B.

Type of Blocking	Maximum Monthly Recurring Charges	Maximum Nonrecurring Charges
Call blocking Business (up to 200 Lines)	\$3.50	\$7.50
Toll Restriction; Business (up to 200 Lines)	\$3.50	\$7.50
Billing Restriction: Business (up to 200 Lines	\$3.50	\$7.50

(N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.3 <u>Listings</u>

(N)

6.3.1 General

The following rules apply to standard listings in light face type in the white pages (alphabetical section) of the telephone directory and to the Directory Assistance records.

Only information necessary to identify the Customer is included in these listings. Abbreviations may be used in listings. A listing may be rejected if it is judged to be advertising. It may also reject a listing it judges to be objectionable. A name made up by adding a term such as Company, Shop, Agency, Works, etc. to the name of a commodity or service will not be accepted as a listing unless the Customer is legally doing business under that name.

A name may be repeated in the white pages only when only when a different address or telephone number is used.

6.3.2 Composition of Listings

A. Name

1. Business Service

The following names may be included in business service listings:

- a. The name of Customer or joint user.
- b. The name of each business enterprise which the Customer or joint user conducts.
- c. The name by which the business of a Customer or joint user is known to the public. Only one such name representing the same general line of business will be accepted.

(N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.3 <u>Listings</u>, (cont'd)

(N)

6.3.2 Composition of Listings, (cont'd)

A. Name, (cont'd)

1. Business Service, (cont'd)

- d. The name of any person associated with the Customer or joint user in the same business.
- e. The name of any person, firm or organization which Customer or joint user is authorized to represent, or the name of an authorized representative of the Customer or joint user.
- f. Alternative spelling of an individual name or alternative arrangement of a business name, provided the listing, in the judgment of the Company, is not for advertising purposes.
- g. The name of a publication issued periodically by the Customer or joint user.
- h. The name of an inactive business organization in a cross-reference listing when authorized by such business or organization.
- i. The name of a member of Customer's domestic establishment when business service is furnished in the Customer's residence.
- j. The name of a corporation which is the parent or a subsidiary of the Customer.

(N)

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6.3 <u>Listings</u>, (cont'd)

(N)

- 6.3.2 Composition of Listings, (cont'd)
 - A. Name, (cont'd)
 - 2. Business Service, (cont'd)
 - k. The name of a resident of a hotel, apartment house, boarding house or club which is furnished PBX service, may be included in a residence type listing with the telephone number of the PBX service.
 - 1. The name of the Customer to a sharing arrangement.

B. Designation

The purpose of a business designation is to identify the listed party and not to advertise the business. No designation of the nature of the business is included if this is sufficiently indicated by the name. Where a listed party is engaged in more than one general line of business, one additional business designation may be included in the listing when necessary to identify the listed party. When a listed party has two or more listed telephone numbers or two or more business addresses, designations indicating the branches of the organization may be included where necessary to assist the public in calling.

A designation may include a title to indicate a listed party's official position, but not the name of the firm or corporation with which the individual is connected. Individual names or titles are not shown following the name of a firm or corporation.

(N)

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6.3 <u>Listings</u>, (cont'd)

(N)

6.3.2 Composition of Listings, (cont'd)

B. Designation, (cont'd)

A term such as "renting agent" may be included in a listing indented under the name of a building, provided the agent maintains a renting office in such a building.

A designation is not ordinarily provided in a residence type listing except for residential service as permitted under the terms of this tariff. A professional designation is permitted on residence service in the case of a physician, surgeon, dentist, osteopath, chiropodist, podiatrist, optometrist, chiropractor, physiotherapist, Christian Science practitioner, veterinary surgeon, registered nurse or licensed practical nurse, provided that the same name and designation is also listed on business service of that Customer or another Customer in the same or different directory.

The listing of service in the residence of a clergyman may include the designation "parsonage," "rectory, "parish house," or "manse," and any such listing may be indented under a listing in the name of the church. Where residence service is furnished in a church study, the listing may include the designation "study."

C. Address

Each residence or non-profit listing may, but does not have to, include the house number and street name of the residence where the telephone service is provided. Other information, such as a building name or a locality designation, may be included to help identify the customer.

(N)



6.3 <u>Listings</u>, (cont'd)

6.3.2 Composition of Listings, (cont'd)

(N)

D. Telephone Number

Each listing may include only one telephone number, except in an alternate telephone number listing where each number listed is considered a line for rate purposes.

A listing may include only the telephone number of the Original line of a PBX system or incoming service group, except that a trunk not included in the incoming service group of a PBX system, or the Original trunk of a separate incoming service group of a PBX system may be listed to meet special conditions where a corporation and its subsidiaries use the same PBX system.

6.3.3 Types of Listings

A. Main Listing

1. Main Standard Listing

A main standard listing includes a name, designation, address and telephone number of the Customer. It appears in the White Pages of the telephone directory. The designation in the listing will be provided according to the rules in paragraph 4.8.2 above.

(N)

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6.3 <u>Listings</u>, (cont'd)

6.3.3 Types of Listings, (cont'd)

(N)

В. Premium Listings

1. Additional Listing

Customers may arrange for additional listings, similar to the primary listing, at the additional listing rate. Listings may include abbreviated names, names which are commonly spelled several ways, rearrangements of names and nicknames by which the Customer is commonly known. All names will be included in their proper alphabetical order. If the above additional listing does not readily identify the Customer, it shall be necessary to include a line of information stating "same as" or "see" and a reference to the name contained in the main listing for an additional charge. Listings will not be accepted for the purpose of securing preferential publicity or position.

2. Secondary Listing

Any listing may be duplicated in a different directory or under a separate geographical heading in the same directory. Such listing may be duplicated in indented form.

(N)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

- 6.3 <u>Listings</u> continued
 - 6.3.3 Types of Listings continued
 - B. Premium Listings continued
 - 3. Extra Listing Lines

Lines of information acceptable to the Company may be arranged for at the rate shown in the schedule to appear in addition to a main listing for the purpose of facilitating use of the service.

4. Alternate Call Listings

Any listed party who has made the necessary arrangements for receiving telephone calls during his or her absence may have an alternate telephone number listing or a night listing. Such listing may be furnished as an indented listing or as a sub-caption.

The telephone number in such a listing may be that of another service furnished to the same Customer, or of one of the Customer's PBX trunks not included in the incoming service group, or of a service furnished to a different Customer.

Certain material previously found on this page is now located on Sheet 112.17.1.

(M)

(M)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

- 6.3 <u>Listings</u> continued
 - 6.3.3 Types of Listings continued
 - B. Premium Listings continued
 - 5. Alternate User Listings

An Alternate User Listing may be furnished when it is necessary to refer the directory user to an alternate listing when there are joint users of the same telephone number.

6. Cross Reference Listings

A Cross Reference Listing may be furnished in the same alphabetical group with the related listing when it is necessary to refer to the directory user to another directory listing.

7. Suite Listing

suite | Suite | (N)

(N)

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing.

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.3 <u>Listings</u> continued

6.3.4 Free Listing

These listings are free:

One listing for each individual line service, auxiliary line or PBX system will be provided at no charge

6.3.5 Rates and Charges

There is a monthly recurring and a onetime nonrecurring charge for premium listings. This charge takes effect as soon as the listing is shown in Directory Assistance Records. The maximum monthly rate for each individual listing is as follows:

	Maximum Rate			
Type of Listing	Recurring	Nonrecurring		
Main Standard Listing	\$0.00	\$33.00		
Additional Main Listing	\$0.00	\$ 7.50		
Additional Listing	\$5.00	\$33.00		
Secondary Listing	\$5.00	\$33.00		
Extra Listing Lines	\$5.00	\$33.00		
Alternate Call Listing	\$5.00	\$33.00		
Alternate User Listing	\$5.00	\$33.00		
Cross Reference Listing	\$5.00	\$33.00		
Suite Listing	\$5.00	\$33.00		

(N)

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AZL0304



Non-Published Service 6.4

Time Warner Telecom of Arizona, L.L.C.

6.4.1 General

(N)

Non-published service means that the Customer's telephone number is not listed in the directory, nor does it appear in the Company's Directory Assistance Records.

6.4.2 Regulations

- This service is subject to the rules and regulations for E911 service, where Α. applicable.
- The Company will complete calls to a non-published number only when the B. caller dials direct or gives the operator number. No exceptions will be made, even if the caller says it is an emergency.
- When the Company agrees to keep a number unlisted, it does so without C. any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-published number in the directory or disclosing it to some. If, in error, the telephone number is published in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-published service.
- The Customer indemnifies (i.e., promises to reimburse the Company for D. any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-published service or the disclosing of said number to any person.

(N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.4 <u>Non-Published Service</u>, (cont'd)

6.4.3 Application of Rates

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location, if the Customer lives in a hotel, boarding house or club with listed service, or if the service is installed for a temporary period.

Other exceptions are:

- Public or semi-public service.
- Special reversed charge service.
- Foreign exchange service where the Customer is also furnished exchange service from the normal central office.
- Where the Customer has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.

(N)

(N)

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6.4 Non-Published Service, (cont'd)

(N)

6.4.4 Maximum Rates and Charges, (cont'd)

Monthly Recurring Charge

\$ 2.70

Nonrecurring Charge

\$33.00

6.5 Non-Listed Service

6.5.1 Description

Non-listed service means that the Customer's telephone number is not listed in the directory, but does it appear in the Company's Directory Assistance Records.

6.5.2 Regulations

This service is subject to the rules and regulations for E911 service, where applicable.

The Company will complete calls to a non-listed number.

When the Company agrees to keep a number unlisted, it does so without any obligation. Except for cases of gross negligence or willful misconduct, the Company is not liable for any damages that might arise from publishing a non-listed number in the directory or disclosing it to some. If, in error, the telephone number is listed in the directory, the Company's only obligation is to credit or refund any monthly charges the Customer paid for non-listed service.

The Customer indemnifies (i.e., promises to reimburse the company for any amount the Company must pay as a result of) and save the Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly, by the publication of a non-listed service or the disclosing of said number to any person.

(N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.5 Non-Listed Service, (cont'd)

(N)

6.5.3 Application of Rates

There is a monthly charge for each non-listed service. This charge applies if the Customer has other listed service at the same location; if the Customer lives in a hotel, boarding house or club with listed service; or if the service is installed for a temporary period.

Exceptions are:

- Public or semi-public service.
- Special reversed charge service.
- Foreign exchange service where the subscriber is also furnished exchange service from the normal central office.
- Where the Customer has other listed service in the alphabetical directory for the territory in which the Customer is located, provided the service is of the same class and in the same name.

6.6.4 Maximum Rates and Charges

Monthly Recurring Charge \$ 2.18

Nonrecurring Charge \$33.00 (N)

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SUPPLEMENTAL SERVICES, (cont'd)

6.6 Information Service Provider NXX Access

(N)

The Company provides access to Information Service Provider (ISP) NXXs provisioned by the incumbent Local Exchange Carrier. The Company will bill the End User for ISP calls at rates designated by the ISP. See Section XXX for optional blocking service, which will prohibit the completion, and billing of unwanted ISP calls to a Customer service line.

(N)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.7 <u>Hunting</u>

6.7.1 Description

There are three types of Multi-Line Hunting (MLHG) available: Regular, Circular and Universal Call Distribution (UCD).

- A. Regular: Hunting starts with the dialed directory number and ends with last member of the hunt group.
- B. Circular: Hunting starts with the dialed directory number and ends with the terminal prior to the called directory number.
- C. Universal Call Distribution: When the main MLHG is called, the calls are distributed to the most idle member of the hunt group. If a terminal directory number is dialed, circular hunting is used.

6.7.2 Maximum Rates and Charges

(T)

Monthly Recurring Charge, Per Line: \$ 2.00

Nonrecurring Connection Charge, Per Line: \$20.00

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.8 Directory Assistance Service

ORIGINAL

(T)

(T)

(N)

(N)

6.8.1 General

A Customer may obtain assistance, for a charge, in determining telephone numbers within or outside the local calling area by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

For an additional charge, the operator can complete the call to the desired number. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance Operator, the Company's standard intraLATA toll per minute charges will apply.

6.8.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTs.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory.

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.8 Directory Assistance Service

6.8.3	Maximum Rates		(M)
	Maximum Rate per Request	Maximum Charge	
		per Request	
	Directory Assistance	\$0.90	1
	National Directory Assistance	\$0.90	
	Directory Assistance Call Completion	\$0.52	(M)

Material now found on this sheet was previously located on Sheet 112.25.

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.9 Operator Services

6.9.1 Description

Local and long distance calls may be completed or billed with live or mechanical assistance by the Company's operator center. Calls may be billed collect to the called party, to an authorized 3rd party number, to the originating line, or to a valid authorized calling card. Local and long distance calls may be placed on a station to station basis or to a specified party (see Person-to-Person), or designated alternate. Usage charges for operator assisted calls are those usage charges that would normally apply to the calling party's service. In addition to the usage charges, an operator assistance charge applies to each call.

6.9.2 Rates (T)

	Maximum
	Charge Per Call
Customer Dialed Calling Card	\$0.75
Operator Dialed Calling Card	\$1.28
Person-to-Person	\$5.25
Collect	\$1.95
Third Number Billed	\$1.95
All Other Operator Assistance	\$1.95

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.10 Expanded Exchange Service

6.10.1 Service Description

Expanded Exchange Service (EES) allows Customers to have local two-way switched services from a rate center different from where they are physically located. Historically referred to as "foreign exchange service," EES is provided via dedicated facilities for the "foreign" rate center from the customer's premises to the Company's switching facility.

EES may be provided only from rate centers where the Company offers switched services

EES is provisioned by trunk group (where available)

EES is charged in addition to the facility charge.

6.10.2 Rates and Charges

	<u>Maximum Charge</u>	
Per Line	\$ 31.25	
Per Trunk	\$ 31.25	
Per PRI	\$750.00	(D)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.11 <u>Business Expansion Service</u>

(N)

6.11.1 Business Expansion Service (BES) allows Customers to receive inbound calls from rate center(s) different from the Customer's physical location. This service is available at the trunk group level and is designated to be used on new or existing local switched facilities.

BES can only be provided from rate centers (1) where the Company offers switched services and (2) where the Company determines there are sufficient facilities and equipment to allow the Customer's traffic to be terminated to the BES NXX.

BES is an inbound-only service.

The Company does not guarantee the completion of calls to the BES telephone number from exchanges other than the exchange with which the telephone number is associated, even though End Users in the other exchanges may have local calling plans that include calls to End Users physically located in the exchange with which the BES telephone number is associated.

6.11.2 Rates and Charges

BES Charges are in addition to any applicable facilities charges.

Monthly Recurring Charge per BES rate center:

\$525.00

Nonrecurring Charge per BES rate center

\$ 0.00

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(N)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.12 <u>Individual Telephone Numbers</u>

Customers may purchase Individual Telephone Numbers for use with Inward and Two-Way Trunks. This allows a PBX user to have incoming calls reach a specific end user without the assistance of an attendant. A DID trunk passes the called numbers last two or four digits to a PBX which through translations in the Customer's PBX connects the calls to a specific station. Use of individual telephone numbers may require PBX software not provided by the Company.

Monthly Recurring Charge, Per Number \$0.67

Nonrecurring Charge, Per Number \$0.52

(N)

(N)

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Time Warner Telecom of Arizona, L.L.C.

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.13 <u>Disaster Routing Service</u>

(N)

Disaster Routing Service reroutes incoming calls to a predetermined alternate telephone number. Disaster Routing is available for Trunk and/or ISDN PRI service.

Disaster Routing Service reroutes incoming calls to a different location when the primary location experiences an out-of-service condition such as a result of power outage or a wire cut that isolates the primary location from the Central Office.

The Customer may establish one call path or multiple call paths, with a maximum of 99 call paths per telephone number. The number of call paths determines how many simultaneous calls will be rerouted. The number of call paths elected may not exceed the number of trunks and/or channels associated with the trunk group and should be sized correctly based on the trunks and/or channels of the terminating location. Features may not work in conjunction with this service.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Disaster Routing, including but not limited to the installation, provision, performance or non-performance of Disaster Routing shall no exceed an amount equal to the proportionate charge for Disaster Routing for the period during which the service was affected.

(N)

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SECTION 6 - SUPPLEMENTAL SERVICES continued

6.13	Disaster	Routing	Service	continued
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(N)

6.13.2 Rates and Charges

Multiple Call Path, 36 Month Term

Multiple Call Path, 60 Month Term

	Charge Per Trunk Group Rerouted				
	Monthly				
	Recurring	Nonrecurring	Move	Change	Restore
	Charge	<u>Charge</u>	Charge	Charge	Charge
1 Call Path, 12 Month Term	\$75.00	\$375.00	\$375.00	\$75.00	\$375.00
1 Call Path, 24 Month Term	\$67.50	\$300.00	\$300.00	\$75.00	\$300.00
1 Call Path, 36 Month Term	\$60.00	\$225.00	\$225.00	\$75.00	\$225.00
1 Call Path, 60 Month Term	\$60.00	\$225.00	\$225.00	\$75.00	\$225.00
	Monthly				
	Recurring	Nonrecurring	Move	Change	Restore
	<u>Charge</u>	<u>Charge</u>	Charge	Charge	Charge
Multiple Call Path, 12 Month Term	\$97.50	\$375.00	\$375.00	\$75.00	\$375.00
Multiple Call Path, 24 Month Term	\$82.50	\$300.00	\$300.00	\$75.00	\$300.00

\$225.00

\$225.00

\$225.00

\$225.00

\$75.00

\$75.00

(N)

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\$75.00

\$75.00

\$225.00

\$225.00

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Arizona C.C. Tariff No. 1 Original Sheet No. 112.32

SECTION 6 - SUPPLEMENTAL SERVICES continued

6.14 Emergency Reroute Service

(N)

6.14.1 Description of Service

Emergency Reroute Service provides for the rerouting of incoming calls to an alternate number designated by the Customer. Emergency Reroute Service is for situations where the Customer requires incoming calls to be rerouted immediately, and on a temporary basis. Emergency Reroute Service is available on a limited basis for Line, Trunk and ISDN PRI Services.

The Company is entitled to rely upon instructions given by the telephone from a person representing himself or her self to be an authorized representative of the of the Customer without further verification so long as the Company has no reason to believe that such person lacks proper authority.

The Company's liability with respect to a claim or suit by a Customer, or any third party, for damages associated with Emergency Reroute Service, including, but not limited to the installation, provision, performance or non-performance of Emergency Reroute Service, shall not exceed an amount equal to the proportionate charge for the Emergency Reroute Service for the period during which the service was affected.

6.14.2 Maximum Rates and Charges

Nonrecurring Charge

Per Reroute Occurrence \$750.00

(N)

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Arizona C.C. Tariff No. 1 Original Sheet No. 112.33

SECTION 6 - SUPPLEMENTAL SERVICES continued

6.15 Busy Verification and Interrupt Service

(N)

6.15.1 Description of Service

Upon request of a calling party, the Company will verify a busy condition on a called line. An operator will determine if the line is clear or in use and report to the calling party. In addition, the operator will intercept an existing call on the called line if the calling party indicates an emergency and requests interruption.

A Verification Charge will apply when the operator verifies that the line is busy with a call in progress, or the operator verifies that the line is available for incoming calls.

Both a Verification Charge and an Interrupt Charge will apply when the operator verifies that a called number is busy with a call in progress and the Customer requests interruption. The operator will interrupt the call advising the called party of the name of the calling party and the called party will determine whether to accept the interrupt call. Charges will apply whether or not the called party accepts the interruption.

No charge will apply when the calling party advises that the call is from an official public emergency agency.

6.15.2 Maximum Rates and Charges

Verification Charge, each request	\$4.50
Interrupt Charge, each request	\$9.50

(N)

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SECTION 7 911 SERVICES

7.1 <u>Description</u>

The Company provides 911 Service in compliance with and under the Terms and Conditions of the Enhanced 911 Act, Section 63-9D-1 et. seq., in effect, and as amended from time to time.

911 Service is a communication service whereby one or more Public Safety Answering Points (PSAPs) designated by the 911 customer may receive telephone calls dialed to the telephone number 9 11. 9 11 Service includes network facilities necessary for the answering, transferring, and forced disconnect of emergency 9 11 calls originated by persons within the serving area.

7.2 Definitions

<u>Automatic Location Identification (ALI)</u> - A feature by which the name and address associated with the calling party's telephone number (identified by ANI feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

<u>Automatic Location Identification/DataManagement System (ALI/DMS)</u> - A computer data base used to create, store and update the data (e.g., Emergency Service Numbers, addresses, customer names, etc.) required to provide the Selective routing and ALI features.

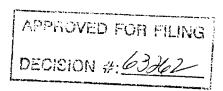
<u>Automatic Number Identification (ANI)</u> - A feature by which the calling party's telephone number is forwarded to the 911 customer's premises equipment for display.

<u>Diverse Routing</u> - A method of deploying and office facilities using separate systems to provide 911 Service in case of facility or central office equipment failure.

Emergency Service Central Office (ESCO) Code - A code that identifies the originating End Office of a 911 call.

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911 SERVICES

7.2 <u>Definitions</u> (Cont'd)

- 9 11 Control Office/Tandem A central office which provides tandem switching of 9 11 calls. It controls switching of AN1 information to the PSAP and also provides the Selective Routing feature and certain maintenance functions for each PSAP.
- 9 11 Service Area The geographic area in which the 911 customer will answer all 9 11 calls and transfer, relay or dispatch appropriate emergency assistance.
- 9 11 Customer The 9 11 customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls.
- 9 11 Transport Utilization of dedicated point-to-point circuits between an End Office or a Private Branch Exchange (PBX) and a 911 Control Office, a Control Office and a Public Safety Answering Point (PSAP) and/or a PSAP and a Node. 911 Transport is only to be used to transmit a telephone number (Automatic Number Identification Transport), a name and address (Automatic Location Identification Transport) or routing information (Selective Routing Transport) associated with a 911 call.
- <u>P .01 Grade of Service</u> Trunk facility provisioning to ensure that during the average busy hour, no more than 1% of calls into the 911 system will encounter a busy condition.

<u>Private Branch Exchange (PBX) Station</u> - A telephone with a unique identifying number which is connected internally and directly to PBX.

<u>Private Switch/Automatic Location Identification (PS/ALI)</u> - PS/ALI means a service that enables either (1) automatic number identification or (2) automatic number identification and automatic location identification to be provided to a public safety answering point by 911 calls originating from station lines served by a private switch system that are directly accessible to and from the public switched network.

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911 SERVICES

7.3 Conditions

Reverse Search of the Automatic Location Identification (ALI) Data Base - A query of the AL1 data base initiated at the PSAP to electronically obtain the AL1 data associated with a known telephone for purposes of handling an emergency call when that telephone is not directly connected to the PSAP.

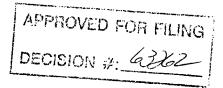
- 7.3.1 This service is limited to the use of 911 as the universal emergency telephone number.
- 7.3.2 9 11 Service is furnished to the 9 11 customer only for the purpose of receiving reports of a public safety nature from the public.
- 7.3.3 911 Service is arranged for one-way incoming service to the appropriate PSAP. Outgoing calls can only be made on a transfer basis.
- 7.3.4 The Company does not answer and forward 911 calls, but furnishes the use of its facilities to enable the 911 customer's personnel to respond to such calls.

7.3.5 Reverse Search

- (A) A PSAP may make a reverse search of information in the Automatic Location Identification (ALI/DMS) database when, in the judgement of the representative of the PSAP, an immediate response to the location of the caller or to the location of another telephone number reported by the caller is necessary because of an apparent emergency.
- (B) A record shall be created by the telecommunications Local Exchange Company (LEC) or in the database that is searched at the time of the reverse search showing the date and time, the number searched, the PSAP, and, if feasible, the PSAP agent position from which the reverse search is initiated.

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ORIGINAL

SECTION 7 - 911 SERVICES continued

- 7.3 Conditions continued
 - 7.3.5 Reverse Search continued
 - (C) No reverse search may be made unless the PSAP makes a record of the search and the circumstances requiring the search.
 - (D) The PSAP and the LEC shall each disclose, upon inquiring by a Customer, whether the Customer's line information in the ALI/DMS database has been searched within the three years prior to the inquiry.
 - (E) Reverse shall not be used for criminal or legal investigations or other nonemergency purposes.
 - 7.3.6 911 Service is not subject to "temporary suspension," which refers to line service who may have been put on credit hold.
 - 7.3.7 911 information consisting of the names, addresses, and telephone numbers of Company Customers whose listings are not published in directories or listed in directory assistance offices is confidential. Should a 911 Customer not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential Customer information.

Certain material previously found on this page is now located on Sheet No. 116.1.

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(M)

(M)

ORIGINAL

SECTION 7 - 911 SERVICES continued

7.3 <u>Conditions continued</u>

(M)

- 7.3.8 The 911 calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number, address, and name associated with the calling party's location may be furnished in connection with a call to 911.
- 7.3.9 Default Routing and End Office identification in the form of an Emergency Service Central Office (ESCO) code will be provided in lieu of Selective Routing and Automatic Number Identification (ANI) for 911 systems served from central offices not equipped to transmit ANI. Default Routing tables will be mutually (M) negotiated between the Customers and the Company.

Material now found on this page was previously located on Sheet 116.

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(T)

911 SERVICES

7.3 <u>Conditions</u> (Cont'd)

- 7.3.16 The Selective routing feature is provided, the following conditions define the Company's responsibilities for file management:
 - A. Coordinate with the 911 Customer and other telephone companies (that are part of Company-provided system) to establish specific implementation schedules and roles for successful installation.
 - B. Each telephone Company will receive one copy of the Master Street Address Guide (MSAG) file in the medium of their choice on a quarterly basis.
 - C. The timing of any Company initiated MSAG changes impacting the 911 (T) Customer or other telephone companies will be negotiated prior to implementation.
- 7.3.17 When the Automatic Location Identification (ALI) feature is provided, the following conditions define the Company's responsibilities for data base management:
 - A. Coordinate the building and maintenance of the subscriber record (ALI) data (T) base.
 - B. When receiving data from other telephone companies, supply technical (T) support for data transmission problems.
 - C. Establish and implement with the 911 Customer the process for ongoing Automatic Number Identification/Automatic Location Identification (ANI/ALI) inquiries. Any ANI/ALI inquiries will be resolved within five business days of receipt.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 119 Cancels Original Page 119

(T)

(T)

911 SERVICES

7.3 <u>Conditions</u> (Cont'd)

7.3.17 (Cont'd)

- D. Provide other telephone companies a copy of their own subscriber records (ALI) data base file once a year for verification. Copies provided by The Company to other telephone Company's may only be used for 911 services.
- E. The Company will staff the data base operations with trained data base (T) personnel until 5:00 p.m. local time each business day.
- F. Service order updates will be reflected in the 911 computers within one business day of posting an order completion to the Company's master Customer records data base.
- 7.3.18 The Company shall not be required to provide 911 Service to less than an entire Central Office Serving Area.
- 7.3.19 The rates charged for 911 Transport Service include normal Public Switched Telephone network monitoring of facilities to discover errors, defects, and malfunctions in the network, but do not include any additional monitoring. If available, at the request of the 911 Customer, the Company will provide additional inspection and monitoring of facilities for an additional charge. The 911 Customer and the Company shall promptly notify each other in the event the system is not functioning properly.
- 7.3.20 All 911 Customers must purchase facilities to maintain a minimum of P.01 Grade of Service. In all situations, a minimum of two circuits will be required to connect each End Office in the 911 system to the 911 Control Office and/or to the Public Safety Answering Point (PSAP) Serving Central Office.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 120 Cancels Original Sheet No. 120

911 SERVICES

- 7.3 <u>Conditions</u> (Cont'd)
 - 7.3.21 Where Company facilities permit, the 911 Customer can request route diversification and redundancy of any or all interoffice and/or local facility routes. Additional charges for any new construction and provisioning to provide route diversity at the Customer's request will be the responsibility of the 911 Customer and will be assessed on an individual case basis.
 - 7.3.22 911 Service is offered subject to availability of facilities.
 - 7.3.23 The Company will provide one type of 911 service per central office, either basic or enhanced, but not both.
 - 7.3.24 In a Private Switch Automatic Location Identification Service (PS/ALI) application the Private Branch Exchange owner/operator must meet the following requirements: (T)
 - A. The PS/ALI Customer must indicate in writing that the 911 customer has been contacted and has agreed to any potential changes in calling patterns or volumes resulting from the implementation of PS/ALI.
 - B. The PS/ALI Customer shall provide a single point of contact to both the Company and the 911 Customer through who will be authorized to address issues of Emergency Service Number assignment or modifications to the Master Street Address Guide made necessary by the PS/ALI Customer's implementation.
 - C. Provide full seven-digit Automatic Number Identification (ANI) stations within the PBX. Identification may be for a station nearby the caller's phone to which a return call may be made from the public switched network.

Arizona C.C. Tariff No. 1 First Revised Sheet No. 121 Cancels Original Sheet No. 121

911 SERVICES

7.3 <u>Conditions</u> (Cont'd)

7.3.24 (Cont'd)

- D. PBX ANI multi frequency signaling must conform to the specifications outlined in Technical Publication 77338. The Company Enhanced 911 for Private Switch/Automatic Location Identification Service network Interface Specification.
- E. Create, maintain and forward current telephone number and address data in the format specified by the Company's Communications Private/Switch Automatic Location Identification user's Manual at the time intervals mutually agreed upon by the Company and the PS/ALI Customer.
- F. Configure PBX to connect at least two dedicated voice grade trunks, recognizing the "911" or "9911" code as a complete dialing sequence and routing those calls to this dedicated trunk group without overflowing calls to any other access facility in the PBX. Each system must maintain a P.01 Grade of Service or better for 911 call processing.
- G. Develop and implement methods and procedures to prevent the use or misuse of the voice grade trunks for other than 911 telecommunications service.

 Misuse or abuse of the 911 PS/ALI trunk may result in disconnection of the service.
- H. Order a minimum of two dedicated 911 trunks to the 911 Control Office (T) (Tandem) for each PBX.

ORIGINAL Arizona C.C. Tariff No. 1

Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1
First Revised Sheet No. 122
Cancels Original Sheet No. 122

911 SERVICES

7.4	911 R	<u>ates</u>	Installation	Monthly Rate	
	7.4.1	911 Transport Service Initial Installation and Hardware (Per line) Voice or Data	ICB	ICB	(T)
	7.4.2	Network Access Channel (per line) 2 Wire	ICB	ICB	
	7.4.3	Channel Performance, Voice Grade, Data Stream	ICB	ICB «	
	7.4.4	Transport Mileage,	ICB	ICB	
	Charges per mile				
	7.4.5	Forced Disconnect	ICB	ICB	
	7.4.6	Automatic Number Identification	ICB	ICB	
	7.4.7	Automatic Location Identification (A) Per 100 Access Lines	LI) ICB	ICB	

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Cancels Second Revised Sheet No. 123

SECTION 8 - TOLL SERVICES

8.1 <u>InterLATA Toll Services</u>

8.1.1 InterLATA Service

(T)

(T)

(N)

(N)

(T)

(T)

(M)

A. Description

InterLATA Service is available to Customers over the Company's switched or switchless access lines. Service is available only in conjunction with the Customer's subscription to the Company's local exchange services. For Customers subscribing to the Company's local exchange services, service is available on a Switchless basis or provisioned on a Dedicated Long Distance facility. If the Customer discontinues services with the Company such that the only remaining service is Switchless and/or Dedicated Long Distance Services, the Company reserves the right to discontinue the Switchless and/or Dedicated Long Distance Services upon providing the Customer a 30-day advance notice of disconnection. The Company may waive the Local Exchange Service requirement for Dedicated Long Distance facility on an individual case basis.

This Service is available to Customers that subscribe to the Company's local exchange services in a minimum of one location. Customers that meet the minimum requirement may also purchase services at locations where they do not subscribe to the Company's local exchange services and/or subscribe to a dedicated on-net direct dial service over the Company's carrier's digital network utilizing a DS-1 connection between the Company's switch and the carrier's nearest hub. All off-net services will be handled on a contractual basis only.

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services *continued*

8.1.1 InterLATA Service continued

(M)

B. Timing of Calls

Long distance usage charges are based on actual usage. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection. If the called station hangs up, but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the network. Chargeable time does not include time lost because of faults or defects in the connection.

The minimum call duration and rounding of calls for measurement and billing purposes is six (6) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Fractional cents will be rounded to the next higher cent.

(M)

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.1 InterLATA Service continued

(T)

C. Terms of Service

(T)

The rates for InterLATA Service are based on volume and established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. The rates are further segregated between switched and switchless type service. Switchless service may be offered in a package with other services or by itself at a rate or discount offered on a contractual basis. Rates will be offered to the Customer in writing and on a non-discriminatory basis. Contracts resulting from a special request will be submitted for approval and filed with the Commission. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

Note: Off-net provisioning will require additional mileage and/or back haul charges to be added.

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.1 In	8.1.1 InterLATA Service continued					
	D.	Long Distance Facility	(M, N)			
		1. Digital Signal				
		Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge PRI Signal	\$412.50 \$750.00 \$ 75.00 \$ 75.00 \$ 75.00			
		Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge	\$637.50 \$750.00 \$ 75.00 \$ 75.00	(M. N)		

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(M, N)



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Cancels Second Revised Sheet No. 126

SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

8.1.1 InterLATA Service continued				(T)
E.	Acc	ount Codes	(M, N)	
	1.	Long Distance Account Code		
		Monthly Recurring Charge	\$ 25.00	
		Nonrecurring Charge	\$ 50.00	
		Move Charge	\$ 50.00	1
		Change Charge	\$ 50.00	1
		Restore Charge	\$ 50.00	
	2.	Long Distance Account Code - Sv	witchless	
		Monthly Recurring Charge	\$ 75.00	
		Nonrecurring Charge	\$ 75.00	ļ
		Move Charge	\$ 75.00	
		Change Charge	\$ 75.00	
		Restore Charge	\$ 75.00	

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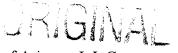
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(M, N)



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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.1	8.1.1 InterLATA Service continued				
	E.	Account Codes continued	(M, N)		
		3. Feature Account Code Set of 100			
		Monthly Recurring Charge \$25.00			
		Nonrecurring Charge \$50.00	ļ		
		Move Charge \$50.00			
		Change Charge \$50.00			
		Restore Charge \$50.00			
		4. Feature Account Code Set of 100 - Switchless			
		Monthly Recurring Charge \$75.00	į		
		Nonrecurring Charge \$75.00	ļ		
		Move Charge \$75.00			
		Change Charge \$75.00			
		Restore Charge \$75.00			
	F.	Digital Local Loop Charge			
		Monthly Recurring Charge \$75.00			
		Nonrecurring Charge \$75.00			
		Move Charge \$75.00			
		Change Charge \$75.00			
		Restore Charge \$75.00	(M, N)		

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.1 InterLATA Service continued

(T)

G. LD Split Per Minute Rates

(M, N)

1. Switched Service

	0 - 10,000	<u>10,001 - 50,000</u>	50,001-100,000	100,001 or
				more
12 Month Term	\$0.074	\$0.071	\$0.069	\$0.068
24 Month Term	\$0.080	\$0.069	\$0.068	\$0.066
36 Month Term	\$0.078	\$0.068	\$0.066	\$0.065

2. Switchless

Per Minute Rate

\$0.480

3. Dedicated Service

	75,000-125,000	125,001-	200,001-	300,001 or
		200,000	300,000	more
12 Month Term	\$0.078	\$0.077	\$0.075	\$0.074
24 Month Term	\$0.069	\$0.068	\$0.066	\$0.065
36 Month Term	\$0.068	\$0.066	\$0.065	\$0.063

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

(M, N)

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SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

8.1.1 InterLATA Service continued

(T)

(M)

[Reserved for Future Use]

(M)

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.1 InterLATA Service continued

(T)

[Reserved for Future Use]

(M)

(M)

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SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

8.1.1 InterLATA Service continued

(T)

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(M)

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SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

8.1.1 InterLATA Service continued

(T)

[Reserved for Future Use]

(M)

(M)

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.2 Calling Card Service

(T)

(T)

(T)

A. Description

Calling Card Service is provided to Customers for use when away from their established locations. The Company will issue to Customers Company Calling Cards which will allow Customers to place telephone calls and to re-originate calls, a feature which allows a Customer to place a new call without hanging-up and re-dialing the 8XX access number. Access to the service is gained by dialing a Company-designated toll free access number (i.e., 8XX-NXX-XXXX) and then entering a Company-provided personal identification number (PIN) and the called telephone number, including the area code.

The Company, by written notice to the Customer, may discontinue service to a Company Calling Card PIN if that PIN has not been used for a period of 120 days.

B. Call Timing

Calling Card Service is usage sensitive and billed in six (6) second increments following a minimum initial billing period of eighteen (18) seconds. The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent. Unless otherwise specified in this Tariff, the duration of each call for bill purposes will be rounded off to the nearest higher increment.

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.2 Calling Card Service *continued*

(T)

C. Terms of Service

(T)

The rates for Calling Card Service are based on established one (1) year, two (2) year, or three (3) year term contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

D. Liability for Calling Card Fraud

The Customer is liable for the unauthorized use of the Company's service obtained through the fraudulent use of a Company calling card, provided that the unauthorized use occurs before the Company has been notified.

The Customer's liability for unauthorized use shall not exceed the lesser of \$50.00 or the amount of services obtained by unauthorized use prior to notification to the Company. Notwithstanding the foregoing, in situations where the Company issues 10 or more calling cards to Customer for use by its employees, the company and the Customer may agree on the Customer's liability for unauthorized use on a case by case basis without regard to this subsection.

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

E.

Calling Card Service continued

Maximum Rates and Charges

Per Minute Rate

(M, N)

(M, N)

(T)

1. LD Split Calling Card Service

\$0.338

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.2 Calling Card Service *continued*

(T)

F. Additional Calling Card Features

(T)

1. Audiotext

Audiotext allows Customers to access news, weather, sports, financial news, and other fun features, by utilizing an Information Services Option available when dialing the special access number

Maximum Per Minute Rate:

\$0.50

2. Voice Message Store and Forward

Voice Message Delivery (Message Store and Forward) allows the Customer to communicate with others by sending "voice messages", digital recordings of your voice that are stored for future delivery. All voice message delivery features are accessed and controlled with the 12 keys on a touch-tone telephone (0-0,*,#), Voice instructions or menus provide on-line help for all systems features.

Maximum Per Minute Rate:

\$1.50

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SECTION 8 - TOLL SERVICES continued

8.1 InterLATA Toll Services continued

8.1.3 8XX (Toll Free) Service

(T)

A. Description

8XX (Toll Free) Service is usage rated and billed in six (6) second increments. Call charges are billed to the Customer and not to the party originating the call.

(T)

B. Call Timing

The duration of each call will be rounded off to the nearest higher increment for billing purposes. Additional fractional cents will be rounded off to the nearest higher cent, unless specified otherwise in this Tariff.

C. Terms of Service

(T)

The rates for 8XX (Toll Free) Service are based on volume and established one (1) year, two (2) year, or three (3) year contracts for the Company's business Customers. Upon expiration of a term contract, the service term will automatically renew at the same terms and conditions for successive one (1) year terms unless either party notifies the other thirty (30) days prior to the expiration of the then current term that it wishes to terminate the service.

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SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

8.1.3 8XX (Toll Free) Service continued

(T)

(D)

| | |-|

(D)

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SECTION 8 - TOLL SERVICES continued

8.1 <u>InterLATA Toll Services continued</u>

By:

8.1.3	8XX	(Toll Free) Service continued		(T)
	D.	Maximum Rates and Charges continued		(M, N)
		1. Toll Free Vanity Number		
		Monthly Recurring Charge	\$60.00	
		Nonrecurring Charge	\$60.00	
		Move Charge	\$60.00	
		Change Charge	\$60.00]
		Restore Charge	\$60.00	
		2. Toll Free Directory Listing		
		Monthly Recurring Charge	\$30.00	
		Nonrecurring Charge	\$30.00	
		Move Charge	\$30.00	
		Change Charge	\$30.00	<u> </u> ,.
		Restore Charge	\$30.00	
				(M, N)

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ADMINISTRATIVELY

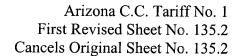
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SECTION 8 - TOLL SERVICES continued

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8.1 <u>InterLATA Toll Services continued</u>

8.1.3	8XX	(Toll F	ree) Service continued		(T)
	D.	Max	imum Rates and Charges continued		(M, N)
		3.	Routing Charges		
			a. Time of Day		
	Monthly Recurring Charge \$25.00 Nonrecurring Charge \$50.00				
	· · · · · · · · · · · · · · · · · · ·				
	<u> </u>		\$50.00		
	· ·		\$50.00	1	
	Restore Charge \$50.00		\$50.00	!	
			b. Day of Week		;
			Monthly Recurring Charge	\$25.00	
			Nonrecurring Charge	\$50.00	
			Move Charge	\$50.00	
			Change Charge	\$50.00	ļ
	Restore Charge \$50.00				İ
					!
					(M, N)

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 135.3 Cancels Original Sheet No. 135.3

SECTION 8 - TOLL SERVICES continued

8.	1	InterI /	$\Delta T \Delta$	Toll	Services	continued
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8.1.3	TIGI	R 8XX	(Toll Free) Service continued		(T)
	D.	Max	imum Rates and Charges continued		(M, N)
		3.	Routing Charges continued		
			c. Day of Year		İ
			Monthly Recurring Charge	\$25.00	į
			Nonrecurring Charge	\$50.00	!
			Move Charge	\$50.00	
			Change Charge	\$50.00	
			Restore Charge	\$50.00	
			d. Percent Allocation		
			Monthly Recurring Charge	\$25.00	
			Nonrecurring Charge	\$50.00	
			Move Charge	\$50.00	i
			Change Charge	\$50.00	į
			Restore Charge	\$50.00	
			e. Special Routing		
			Monthly Recurring Charge	\$25.00	
			Nonrecurring Charge	\$50.00	1
			Move Charge	\$50.00	1
			Change Charge	\$50.00	
			Restore Charge	\$50.00	
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All material on this page is new.

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Portland, OR 97204



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SECTION 8 - TOLL SERVICES continued

	SECTION 8 - TOLL SERVICES continued						
8.1 <u>InterLA</u>	TA Toll Services co.	ntinued					
8.1.3 TIGR 8XX (Toll Free) Service continued							
D. Maximum Rates and Charges continued							
1. LD Split Per Minute Rates							
a. Switched Service							
	0 - 10,000	10,001 - 5,000	50,001-100,000	100,001 or more			
12 Month Term	\$0.074	\$0.071	\$0.069	\$0.068	i		
24 Month Term	T	\$0.069	\$0.068	\$0.066	j		
36 Month Term		\$0.068	\$0.066	\$0.065			
	b. Per M	Switchless linute Rate	\$0.480				
	rei ivi	illute Kate	Φ0.400		ĺ		
	c.	Dedicated			1		
	75,000-125,000	125,001- 200,000	200,001- 300,000	300,001 or more			
12 Month Term	\$0.078	\$0.077	\$0.075	\$0.074			
24 Month Term	\$0.069	\$0.068	\$0.066	\$0.065			
36 Month Term	\$0.068	\$0.066	\$0.065	\$0.063			
E	. Dialed Number	er Identification Serv	vice				
Per Number \$5.00							

All material on this page is new. Material previously found on this page is now located on Page 146.4.

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SECTION 8 - TOLL SERVICES continued

[Reserved for Future Use]

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SECTION 8 - TOLL SERVICES continued

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SECTION 8 - TOLL SERVICES continued

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SECTION 8 - TOLL SERVICES continued

8.2 IntraLATA Toll Service

8.2.1 General

A. Description

IntraLATA toll service is furnished for telephone communication between telephones in different local calling areas but within the same LATA in accordance with the regulations and schedules of charges specified in this Tariff. The toll service charges specified in this section are in payment for all service furnished between the calling and called telephone, except as otherwise provided in this Tariff.

IntraLATA toll calling includes the following types of calls: direct dialed, calling card, collect, third number billed, special toll billing, requests to notify of time and charges, person to person calling and other station to station calls.

B. Classes of Calls

Service is offered as two classes: station-to-station calling and person to person calling.

1. Station to Station Service is that service where the person originating the call dials the telephone number desired or gives the an operator the telephone number of the desired telephone station or system.

(N)

(N)

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SECTION 8 - TOLL SERVICES continued

(N)

8.2 IntraLATA Toll Service continued

8.2.1 General continued

- B. Classes of Calls continued
 - 2. Person to Person Service is that service where the person originating the call specifies to an operator a particular person to be reached, a particular mobile unit to be reached, or a particular station, department or office to be reached. The call remains a person to person call when, after the telephone, mobile telephone, or PBX system has been reached and while the connection remains established, the person originating the call requests or agrees to talk to any person other than the person specified, or to any other agreed upon alternate.
- C. TIGR Calling Card Service

TIGR Calling Card Service is provided to Customers for use when away from their established locations at the terms and rates described in Section 8.1.2.

(N)

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Effective: January 4, 2002

SECTION 8 - TOLL SERVICES continued

IntraLATA Toll Service continued 8.2

8.2.2 Timing of Calls

- Unless otherwise indicated, all calls are timed in six (6) second increments. A.
- For station to station calls, call timing begins when a connection is established B. between the calling telephone and the called telephone station.
- For person to person calls, call timing begins when connection is established C. between the calling person and the particular person, station or mobile unit specified or an agreed alternate.
- Call timing ends when the calling station "hangs up," thereby releasing the D. network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.
- Calls originating in one time period as defined in this Section and terminating E. in another will be billed the rates in effect at the beginning of each minute.

(N)

(N)

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SECTION 8 - TOLL SERVICES continued

8.2 IntraLATA Toll Service continued

8.2.3 Time Periods Defined

Unless otherwise indicated in this Tariff, the following time periods apply.

A. Rate Periods Except Holidays

Rate Period	Begin Time Period	To, but not Including	Days Included
Day	8:00 AM	5:00 PM	Monday thru Friday
Evening	5:00 PM	11:00 PM	Monday thru Friday
Night/Weekend	11:00 PM 8:00 AM ALL DAY	8:00 AM 11:00 PM	Sunday thru Friday Saturday & Sunday HOLIDAYS

B. Holiday Rate Periods

Holidays Include: Christmas Day (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day (the first Monday in September), and Thanksgiving Day (the fourth Thursday in November) and on resulting legal holidays when Christmas, New Year's Day or Independence Day legal holidays fall on dates other than December 25, January 1, or July 4.

C. All times refer to local time.

(N)

(N)

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ORIGINAL

SECTION 8 - TOLL SERVICES continued

8.2 IntraLATA Toll Service continued

8.2.4 Call Charges

A. Description

Rates are based on the duration of the call as measured according to Section 8.2.2 above and the time of day rate period of the call as described in Section 8.2.3. In addition, where live or automated operator assistance is required for call completion or billing, a per call service applies.

Charges for all classes of calls may be to the calling station, to the called station when the called party agrees to accept the charges, to an authorized telephone number which is not the called station or the calling station (3rd number billing), or to an authorized calling card.

B. Maximum Rates and Charges

The following charges apply to each completed call. Fractional cents resulting for any call are rounded up to the next full cent.

DAY		EVENING		NIGHT/WEEKEND	
	Each add'l		Each add'l		Each add'l
1st 6 Seconds	6 second increment	1st 6 Seconds	6 second increment	1st 6 Seconds	6 second increment
\$0.016	\$0.016	\$0.016	\$0.016	\$0.016	\$0.016

(N)

(N)

Issued: December 4, 2001

Effective: January 4, 2002



SECTION 8 - TOLL SERVICES continued

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8.2	Intral A	`Δ		Service	continued
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8.2.4 Call Charges continued

C. Maximum Per Call Service Charges

Customer Dialed Calling Card	\$1.00
Operator Dialed Calling Card	\$1.70
Person-to-Person	\$7.00
Third Number Billed	\$2.60
Collect	\$2.60
All Other Operator Assistance	\$2.60

(N)

(N)

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Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Original Sheet No. 135.11

SECTION 8 - TOLL SERVICES continued

8.3 Pay Telephone Surcharge

8.3.1 General Description

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371) a per call charge is applicable to all calls that originate from any domestic pay telephone used to access the Company's services.

8.3.2 Pay Telephone Surcharge

A charge applies to each call originated from a pay telephone.

Maximum Per Call Charge:

\$0.60

(N)

(N)

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Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Original Sheet No. 135.12

(N)

(N)

SECTION 8 - TOLL SERVICES continued

8.4 InterLATA Directory Assistance

8.4.1 Description

A directory assistance charge applies per operator request for assistance with a directory listing. The Customer may make three requests for a telephone number per call. The directory assistance charge applies regardless of whether the operator is able to supply the requested number. Directory assistance charges are not included in other usage charges.

8.4.2 Maximum Usage Charges

Per Call Usage Charge:

\$1.70

Effective: January 4, 2002

ORIGINAL

SECTION 8 - TOLL SERVICES continued

8.5 Primary Interexchange Carrier Change Charge

8.5.1 General Description

Within the first 30 days of new service, a Customer may change its interLATA and/or intraLATA long distance carrier at no charge. After this thirty day period, the Customer will incur a charge each time there is a change in either the interLATA or intraLATA long distance carrier associated with the Customer's line after the initial installation of service. If the Customer changes the interLATA and the intraLATA carrier on the same order, only one charge will be assessed.

8.5.2 R

Rates and Charges	Maximum Charge	 (T)
Primary InterLATA Interexchange Carrier Change	\$7.50	1
Primary IntraLATA Interrexchange Carrier Change	\$7.50	(T)
		(M)

Material now found on this page was previously located on Sheet No. 59.7.

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Time Warner Telecom of Arizona, L.L.C.

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SECTION 9 - SPECIAL ARRANGEMENTS

9.1 <u>Individual Case Basis (ICB) Arrangements</u>

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer to develop a competitive bid for a service offered under this tariff. Rates quoted in response to such competitive requests may be different than those specified for such services in this tariff. ICB rates will be offered to the Customer in writing and on a non-discriminatory basis. Upon notice to Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

| | (N)

(N)

9.2 Special Customer Arrangements

In cases where a Customer requests special arrangements which may include engineering, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company may, at its option, provide the requested service under contract. Upon notice to Customer, the Company may change rates offered pursuant to special arrangement or individual case basis pricing if the provision of service at such rate(s) becomes economically infeasible.

(N)

(N)

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(N)(D)

SPECIAL ARRANGEMENTS, (cont'd)

9.3 Service and Promotional Trials

9.3.1 General

The Company may establish temporary promotional programs wherein it may waive or reduce nonrecurring or recurring charges, to introduce a present or potential Customer to a service not previously subscribed to by the Customer.

9.3.2 Regulations

- A. Appropriate notification of the Trial will be made to all eligible Customers and to the Commission. Appropriate notification may include direct mail, bill inserts, broadcast or print media, direct contact or other comparable means of notification.
- B. During a Service Trial, the service(s) is provided automatically to all eligible Customers, except to those Customers who choose not to participate. Customers will be offered the opportunity to decline the trial service both in advance and during the trial. A Customer can request that the designated service be removed at any time during the trial and not be billed a recurring charge for the period that the feature was in place. At the end of the trial, Customers that do not contact the Company to indicate they wish to retain the service will be disconnected from the service at no charge.
- C. During a Promotional Trial, the service is provided to all eligible Customers who ask to participate. Customers will be notified in advance of the opportunity to receive the service in the trial for free. A Customer can request that the service be removed at any time during the trial and not be billed a recurring charge for the period that the service was in place. At the end of the trial, Customers that do not contact the Company will be disconnected from the service.
- D. Customers can subscribe to any service listed as part of a Promotional Trial and not be billed the normal Connection Charge. The offering of this trial period option is limited in that a service may be tried only once per Customer, per premises.

Material previously found on this page has been deleted.

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Arizona C.C. Tariff No. 1 Third Revised Sheet No. 138 Cancels Second Revised Sheet No. 138

SPECIAL ARRANGEMENTS continued

9.3 Service and Promotional Trials *continued*

9.3.2 Regulations

E. The Company retains the right to limit the size and scope of a Promotional Trial.

9.4 <u>Negotiated Rates and Competitive Discounts</u>

Customized service packages at Negotiated Rates or Competitive Discounts may be furnished on a case-by-case basis in response to request by Customers of the Company for proposals or for competitive bids. Service offered under this tariff provision will be provided to Customers pursuant to contract.

Competitive Discounts are available to Customers purchasing services with a contract period of 24 months or greater. Competitive Discounts shall not exceed 20%.

(T)

Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates for charges will be made available to similarly-situated Customers on a nondiscriminatory basis. The Company will consider the following factors when establishing special pricing arrangements: (1) the LATA in which the Customer is located; (2) the horizontal and vertical distance from the central office to the Customer's premises; (3) the availability and location of network facilities; (4) the type of service; (5) the price of service; (6) the number of lines (circuits) being used; and (7) the length of the contract terms.

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ADMINISTRATIVELY 3//

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Second Revised Sheet No. 139

ORIGINAL

Cancels First Revised Sheet No. 139

SECTION 10 - PROMOTIONAL OFFERINGS

(N)

The Company, from time to time, may make offerings of its services which may include waiving or reducing the charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made.

(N)

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ORIGINAL

SECTION 10 – PROMOTIONAL OFFERINGS continued

(N)

10.1 Best Choice Promotion

One of the following two promotional options is available to new and existing Customers through March 30, 2002.

1. Customers who order VersiPak or Integrated Business Line Service and enter into a 24 month term agreement prior to March 30, 2002 will receive the service at the 36-month term rate.

Or

- 2. Customers who order Digital Trunk Service, ISDN PRI Two-Way Service or Basic Business Line Service prior to March 30, 2002 will receive the following discounted rate:
 - Sign a contract for a 12 month term and get pricing at the 24 month term rate;
 - Sign a contract for a 24 month term and get pricing at the 36 month term rate; or
 - Sign a contract for a 36 month term and get pricing at the 60 month term rate.

This promotion is valid through March 30, 2002.

(N)

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10.2

Second Revised Sheet No. 141

Cancels First Revised Sheet No. 141

SECTION 10 – PROMOTIONAL OFFERINGS continued

Satisfaction Guarantee Promotion

This promotion is available to new and existing Customers who enter into a new term agreement with the Company of not less than 36 months and where capabilities exist for any of the following services:

Integrated Business Line, VersiPak, ISDN PRI Two-Way, Digital Trunks, Dedicated Internet Access T1, Dedicated Web Hosting, InterLATA Private Line T1 (off-net specifically excluded) or IntraLATA Private Line T1.

If the Customer is not satisfied with the Company's service and notifies the Company in writing within 90 days of inception of the applicable service, the Customer may cancel that service without incurring termination charges. The Company will reimburse the Customer up to \$750 per T-1 for the nonrecurring and/or access charges and/or long distance PIC charges the Customer incurred or will incur upon switching to another provider. Termination liability charges will be applied for cancellation of service after the first ninety (90) days of service.

This promotion is available to Customers who entered into a new term agreement as described above from December 1, 2001 through March 30, 2002.

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SECTION 10 - PROMOTIONAL OFFERINGS continued

10.3 "Mission Possible" Promotion

The following "Mission Possible" promotion packages are available to local Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and July 31, 2002. Service must be installed no later than August 30, 2002. Each package can include voice, Internet and toll service. The Customer may mix any combination of voice and Internet channels within each package. Voice channels can include business lines, trunks or any combination thereof. Customers must maintain the product channel minimums and maximums for their particular package throughout the contract term. Customers purchasing a Mission Possible promotion package will receive Combined Caller ID, Call Forwarding, Call Waiting and Hunting services at no extra charge. Additional charges may apply where service is provided on an Off-Net basis.

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SECTION 10 – PROMOTIONAL OFFERINGS continued

10.3 "N	Mission	Possible"	Promotion	continued
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(N)

(N)

Flat Service Packages

		Number of	Monthly
Package	Term	Channels	Recurring Charge
Max	36 Months	21 - 24	\$875
Mid	36 Months	16 - 20	\$775
Mini	36 Months	8 – 15	\$580

Measured Rate Service Packages

		Number of	Monthly
Package	Term	Channels	Recurring Charge
Max	36 Months	21 - 24	\$820
Mid	36 Months	16 - 20	\$720
Mini	36 Months	8 – 15	\$520

Message Rate Service Packages

		Number of	Monthly
Package	Term	Channels	Recurring Charge
Max	36 Months	21 – 24	\$820
Mid	36 Months	16 - 20	\$720
Mini	36 Months	8 – 15	\$520

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SECTION 10 – PROMOTIONAL OFFERINGS continued

(N)

10.4 FlexCall Promotion

The following FlexCall long distance package is available to long distance Customers who subscribe to the Company's Integrated Business Line or VersiPak service between April 4 and July 31, 2002. Service must be installed no later than August 30, 2002. Only domestic long distance and toll free service are included in this promotion. If the Customer's usage exceeds the defined package minutes, a per minute rate will be charged for each additional minute. If the Customer does not use the entire amount of the packaged minutes, the monthly recurring charge remains the same. The unused minutes do no carry forward to the next month. Multiple packages may be combined. One package per customer location.

Term (Months)	Package Minutes	Monthly Recurring Charge	Charge per Additional Minute	
24	3,000	\$150	\$0.050	
36	3,000	\$145	\$0.048	
24	8,000	\$385	\$0.048	
36	8,000	\$370	\$0.046	
24	13,000	\$600	\$0.046	
36	13,000	\$580	\$0.045	
24	18,000	\$800	\$0.044	
36	18,000	\$770	\$0.043	
				(N)

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<u>SECTION 11 – GRANDFATHERED SERVICES</u>

11.1 InterLATA Toll Services

(D)

11.1.1 TIGR InterLATA Service

A. Dedicated Service

The following services are available only to Customers of record as of September 14, 2002.

(N) (N)

1. Maximum Rates and Charges

Monthly Volume	Term	Maximum
(Minutes)	(Years)	Rate Per
		Minute
0 - 50,000	1	\$0.118
0 - 50,000	2	\$0.114
0 - 50,000	3 or More	\$0.110
50,001 - 100,000	1	\$0.110
50,001 – 100,000	2	\$0.106
50,001 – 100,000	3 or More	\$0.102
100,001 - 150,000	1	\$0.102
100,001 - 150,000	2	\$0.098
100,001 - 150,000	3 or More	\$0.094
150,001 or More	1	\$0.094
150,001 or More	2	\$0.090
150,001 or More	3 or More	\$0.086

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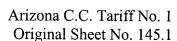
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SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

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11.1.1 TIGR InterLATA Service continued

B. Long Distance Access Facility

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Facility Charge Recurring | Nonrecurring | S600.00 \$1,000.00 (M)

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Time Warner Telecom of Arizona, L.L.C.

<u>SECTION 11 – GRANDFATHERED SERVICES continued</u>

11.1 InterLATA Toll Services continued

11.1.1 TIGR InterLATA Service continued

C. Switched Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Volume	Term	Rate Per	
(Minutes)	(Years)	Minute	i
0 - 7,500	1	\$0.134	i
0 - 7,500	2	\$0.130	i
0 - 7,500	3 or More	\$0.126	į
7,501 - 15,000	1	\$0.126	ļ
7,501 - 15,000	2	\$0.122	i
7,501 – 15,000	3 or More	\$0.118	į
15,001 – 35,000	1	\$0.118	
15,001 - 35,000	2	\$0.114	i
15,001 - 35,000	3 or More	\$0.110	į
35,001 – 75,000	1	\$0.110	
35,001 - 75,000	2	\$0.106	
35,001 – 75,000	3 or More	\$0.102	į
75,001 or More	1	\$0.102	
75,001 or More	$\dot{\hat{2}}$	\$0.098	i I
75,001 or More	3 or More	\$0.094	(M)

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11.1 InterLATA Toll Services continued

11.1.1 TIGR InterLATA Service continued

D. Switchless Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Term</u>	Per Minute
0 – 1 Year	\$0.220
2 Years	\$0.210
3 Years or More	\$0.200

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Portland, OR 97204

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11.1 InterLATA Toll Services continued

(M)

11.1.1 TIGR InterLATA Service continued

E. TIGR InterLATA Service for Integrated Business Line Customers

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Volume	Term	Rate Per	!
(Minutes)	(Years)	Minute	
0 - 10,000	2	\$0.122	l
0 - 10,000	3	\$0.118	
0 - 10,000	5	\$0.114	
10,001 - 20,000	2	\$0.114	
10,001 - 20,000	3	\$0.110	l I
10,001 - 20,000	5	\$0.106	
20,001 or More	2	\$0.106	
20,001 or More	3	\$0.102	[]
20,001 or More	5	\$0.098	(M)

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11.1 InterLATA Toll Services continued

Time Warner Telecom of Arizona, L.L.C.

(M)

(M)

11.1.1 TIGR InterLATA Service continued

F. **Dedicated Service**

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Volume (Minutes) 50,000 - 100,000 50,000 - 100,000	Term (Years) 2 3 or More	Maximum Rate Per Minute \$0.066 \$0.063
100,001 – 200,000	2	\$0.063
100,001 – 200,000	3 or More	\$0.060
200,001 or More	2	\$0.060
200,001 or More	3 or More	\$0.059

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<u>SECTION 11 – GRANDFATHERED SERVICES continued</u>

11.1	InterLATA Toll Services continued	(M)
	11.1.1 TIGR Interl ATA Service continued	

F. Dedicated Service continued

Maximum Rates and Charges continued 1.

Digital Signal Facility	Maximum Charges	İ
Monthly Recurring Charge	\$412.50	j
Nonrecurring Charge	\$750.00	į
PRI Signal Facility		
Monthly Recurring Charge	\$637.50	Ì
Nonrecurring Charge	\$750.00	j
Move Charge	\$ 75.00	ĺ
Change Charge	\$ 75.00	j
Restore Charge	\$ 75.00	i
Expedite Fee	\$375.00	i
Order Cancellation Charge	\$375.00	
Due Date Change Charge	\$ 45.00	İ
		(M)

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SECTION 11 - GRANDFATHERED SERVICES continued

11.1 <u>InterLATA Toll Services continued</u>

(M)

11.1.1 TIGR InterLATA Service continued

G. IBL FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

	Maximum	Maximum Charge
Term	Monthly	for Additional
Years	Recurring Charge	Minutes of Use
2	\$ 256.00	\$0.092
3	\$ 247.00	\$0.089
5	\$ 238.00	\$0.086
2	\$ 660.00	\$0.089
	\$ 636.00	\$0.086
5	\$ 612.00	\$0.083
2	\$1,033,00	\$0.086
	•	\$0.083
5	\$ 955.00	\$0.080
2	\$1 377 00	\$0.083
	•	\$0.080
5	\$1,269.00	\$0.077
	Years 2 3 5 5 2 3 5 5 2 3 5	Term Monthly Years Recurring Charge 2 \$ 256.00 3 \$ 247.00 5 \$ 238.00 2 \$ 660.00 3 \$ 636.00 5 \$ 612.00 2 \$ 1,033.00 3 \$ 994.00 5 \$ 955.00 2 \$ 1,377.00 3 \$ 1,323.00

⁻ Packaged Minutes refer to intrastate and/or interstate minutes. Does not include intraLATA calls.

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⁻ One Package per T-1.

⁻ Package cannot be shared across multiple locations.

SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

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11.1.1 TIGR InterLATA Service continued

H. VersiPak FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

			Maximum
Monthly		Maximum	Charge for
Packaged	Term	Monthly	Additional
(Minutes)	Years	Recurring Charge	Minutes of Use
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
12 000	2	£1.022.00	# 0.00 <i>C</i>
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

⁻ Packaged Minutes refer to intrastate minutes.

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Does not include intraLATA traffic.

⁻ One package per T-1.

Cannot be shared across multiple locations.

⁻ Packaged minutes can be shared across TWTC dial tone services at the same location.



Arizona C.C. Tariff No. 1 Third Revised Sheet No. 146 Cancels Second Revised Sheet No. 146

(D)

SECTION 11 - GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX Service

The following services are available only to Customers of record as of September (N) (N)

A. Dedicated Service

1. Maximum Rates and Charges

		Maximum
Monthly Volume	Term	Rate Per
(Minutes)	(Years)	<u>Minute</u>
0 - 50,000	1	\$0.118
0 - 50,000	2	\$0.114
0 - 50,000	3 or More	\$0.110
50,001 – 100,000	1	\$0.110
50,001 - 100,000	2	\$0.110
50,001 – 100,000	3 or More	\$0.100
100,001 - 150,000	1	\$0.102
100,001 - 150,000	2	\$0.098
100,001 - 150,000	3 or More	\$0.094
150,001 or More	1	\$0.094
150,001 or More	2	\$0.090
150,001 or More	3 or More	\$0.086

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SECTION 11 - GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

B. Switched Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Volume 0 - 7,500 0 - 7,500 0 - 7,500	Term (Years) 1 2 3 or More	Per Minute Rate \$0.134 \$0.130 \$0.126
7,501 – 15,000	1	\$0.126
7,501 – 15,000	2	\$0.122
7,501 – 15,000	3 or More	\$0.118
15,001 - 35,000	1	\$0.118
15,001 - 35,000	2	\$0.114
15,001 - 35,000	3 or More	\$0.110
35,001 - 75,000	1	\$0.110
35,001 - 75,000	2	\$0.106
35,001 - 75,000	3 or More	\$0.102
75,001 or More	1	\$0.102
75,001 or More	2	\$0.098
75,001 or More	3 or More	\$0.094

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Time Warner Telecom of Arizona, L.L.C.

SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

C. TIGR Switchless 8XX Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

<u>Term</u>	Per Minute Rate
0-1 Years	\$0.220
2 Years	\$0.210
3 or More Years	\$0.200

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Time Warner Telecom of Arizona, L.L.C.

SECTION 11 - GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

D. TIGR 8XX Rates for Integrated Business Line Customers

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly Volume (Minutes) 0 – 10,000	Term (Years) 2	Rate Per <u>Minute</u> \$0.122	
0 - 10,000	3	\$0.118	Ì
0 - 10,000	5	\$0.114	
10,001 - 20,000	2	\$0.114	j
10,001 - 20,000	3	\$0.110	j
10,001 - 20,000	5	\$0.106	į
			İ
20,001 or More	2	\$0.106	
20,001 or More	3	\$0.102	ĺ
20,001 or More	5	\$0.098	(M)

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Arizona C.C. Tariff No. 1 Original Sheet No. 146.4

SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

E. Dedicated Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

		Maximum
Monthly Volume	Term	Rate Per
(Minutes)	(Years)	<u>Minute</u>
50,000 - 100,000	2	\$0.066
50,000 - 100,000	3 or More	\$0.063
100,001 - 200,000	2	\$0.063
100,001 - 200,000	3 or More	\$0.060
200,001 or More	2	\$0.060
200,001 or More	3 or More	\$0.059

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Time Warner Telecom of Arizona, L.L.C.

SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

E. Dedicated Service continued

Maximum Rates and Charges

Digital Signal Facility Monthly Recurring Charge Nonrecurring Charge	<u>Maximum Charges</u> \$412.50 \$750.00
PRI Signal Facility	
Monthly Recurring Charge	\$637.50
Nonrecurring Charge	\$750.00
Move Charge	\$ 75.00
Change Charge	\$ 75.00
Restore Charge	\$ 75.00
Expedite Fee	\$375.00
Order Cancellation Charge	\$375.00
Due Date Change Charge	\$ 45.00

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11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

F. IBL FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

Monthly		Maximum	Maximum
Packaged	Term	Monthly	Charge for
(Minutes)	Years	Recurring Charge	Additional
			Minutes of Use
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

⁻ Packaged Minutes refer to intrastate and/or interstate minutes. Does not include intraLATA calls.

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⁻ One Package per T-1.

⁻ Package cannot be shared across multiple locations.

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Time Warner Telecom of Arizona, L.L.C.

SECTION 11 – GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.2 TIGR 8XX (Toll Free) Service continued

G. VersiPak FlexCall 1+ Service

The following services are available only to Customers of record as of October 24, 2003.

1. Maximum Rates and Charges

			Maximum
Monthly		Maximum	Charge for
Packaged	Term	Monthly	Additional
(Minutes)	<u>Years</u>	Recurring Charge	Minutes of Use
3,000	2	\$ 256.00	\$0.092
3,000	3	\$ 247.00	\$0.089
3,000	5	\$ 238.00	\$0.086
8,000	2	\$ 660.00	\$0.089
8,000	3	\$ 636.00	\$0.086
8,000	5	\$ 612.00	\$0.083
13,000	2	\$1,033.00	\$0.086
13,000	3	\$ 994.00	\$0.083
13,000	5	\$ 955.00	\$0.080
18,000	2	\$1,377.00	\$0.083
•		•	
18,000	3	\$1,323.00	\$0.080
18,000	5	\$1,269.00	\$0.077

⁻ Packaged Minutes refer to intrastate minutes. Does not include intraLATA traffic.

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Portland, OR 97204

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⁻ One package per T-1. Cannot be shared across multiple locations.

⁻ Packaged minutes can be shared across TWTC dial tone services at the same location.

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Time Warner Telecom of Arizona, L.L.C.

SECTION 11 - GRANDFATHERED SERVICES continued

11.1 InterLATA Toll Services continued

11.1.3 TIGR Calling Card Service

The following services are available only to Customers of record as of October 24, 2003.

A. Maximum Rates and Charges

	Per Minute
1 Year	\$0.378
2 Year	\$0.350
3 Year	\$0.338

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES

(N)

12.1 VersiPak IPRI Service

12.1.1 VersiPak IPRI is an integrated, packet-based access solution designed to deliver PRI and Internet services over a single DS-1 (1.536 Mbps) transport facility. Customers may purchase up to 22 PRI trunks (one D and 21 B) with any remaining bandwidth sold as Internet Bandwidth CIR. The Internet PIR would be equal to the total of the PRI channels and the Internet CIR. The PRI trunk will consist of a single D channel and the remaining trunks will be provisioned as B channels. This is accomplished through Voice Activity Detection (VAD) and Silence Suppression, which allow bandwidth that is normally stranded during the silent portions of voice calls to be reallocated for Internet transmissions.

VersiPak IPRI requires a minimum of 6 PRI trunks for voice (one D channel and five B channels) and 128K (two DS-0 equivalent channels) for Internet access. Internet access is offered in increments of 128K.

(N)

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(N)

Cancels First Revised Sheet No. 148

SECTION 12 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES continued

12.1 VersiPak IPRI Service continued

12.1.2 Maximum Rates and Charges

A. Phoenix

1. IPRI Facility

	Month	12	24	36	60	
	to	Month	Month	Month	Month	- 1
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	j
Monthly Recurring Charge	\$150.00	\$150.00	\$125.00	\$125.00	\$125.00	İ
Nonrecurring Charge-Initial	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00	İ
Nonrecurring Charge-Add'l	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00	Ì
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	i
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	i
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	(N)

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

(N)

12.1 VersiPak IPRI Service continued

12.1.2 Maximum Rates and Charges continued

A. Phoenix continued

2. IPRI D Channel

	Month to	12 Month	24 Month	36 Month	60 Month	
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	1
Monthly Recurring Charge	\$150.00	\$ 75.00	\$ 70.00	\$ 50.00	\$ 40.00	i
Nonrecurring Charge-Initial	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	i
Nonrecurring Charge-Add'l	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	i
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	İ
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	(N)

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

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VersiPak IPRI Service continued 12.1

12.1.2 Maximum Rates and Charges continued

A. Phoenix

IPRI B Channel 3.

	Month	12	24	36	60
	to	Month	Month	Month	Month
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Add'l	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Move Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Restore Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.1 VersiPak IPRI Service continued

12.1.2 Maximum Rates and Charges continued

B. Tucson

1. IPRI Facility

	Month	12	24	36	60
	to	Month	Month	Month	Month
	Month	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$150.00	\$150.00	\$125.00	\$125.00	\$125.00
Nonrecurring Charge-Initial	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$100.00	\$100.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.1 VersiPak IPRI Service continued

12.1.2 Maximum Rates and Charges continued

B. Tucson continued

3. IPRI D Channel

	Month	12	24	36	60
	to	Month	Month	Month	Month
	Month	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	\$150.00	\$ 75.00	\$ 70.00	\$ 50.00	\$ 40.00
Nonrecurring Charge-Initial	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Nonrecurring Charge-Add'l	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Move Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Change Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00
Restore Charge	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00	\$ 75.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

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12.1 VersiPak IPRI Service continued

12.1.2 Maximum Rates and Charges continued

B. Tucson continued

3. IPRI B Channel

	Month	12	24	36	60
	to	Month	Month	Month	Month
	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00
Nonrecurring Charge-Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge-Add'l	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Move Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Change Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00
Restore Charge	\$45.00	\$45.00	\$45.00	\$45.00	\$45.00

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 154 Cancels First Revised Sheet No. 154

SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.2 Integrated Business Line / VersiPak Packages

12.2.1 Service Description

IBL and VersiPak Packages bundle voice and internet services with discounted pre-packaged long distance plans to create a value-packed solution for small to medium sized business Customers. Package voice channels may be lines or analog or digital trunks. Customers may mix voice and internet channels in any manner they choose, as long as the total channels ordered fits within each package channel guidelines and meets the Company's IBL and VersiPak minimum service requirements.

On-Net Customers must purchase a minimum of eight (8) total channels - six (6) voice and 128K Internet.

Off-Net Customers must purchase a total of 12 channels - six (6) voice and 128K Internet - plus four (4) additional channels

Customers may order the Company's FlexCall packages for use in conjunction with the IBL and VersiPak packages. FlexCall packages are located in Section 8 of this tariff.

(N)

(N)

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(N)

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.2 Integrated Business Line / VersiPak Packages continued

			Monthly	Nonrecurring
<u>Package</u>	<u>Term</u>	<u>Channels</u>	Recurring Charge	<u>Charge</u>
Peak	24 Months	21 - 24	\$1,300.00	\$500.00
	36 Months	21 - 24	\$1,300.00	\$500.00
Ascent	24 Months	16 - 20	\$1,150.00	\$500.00
	36 Month	16 - 20	\$1,150.00	\$500.00
Base	24 Months	8 - 15	\$ 875.00	\$500.00
	36 Months	8 - 15	\$ 875.00	\$ 50.00
Move Charge			N/A	\$250.00
Change Charge			N/A	\$250.00
Restore Charge			N/A	\$250.00

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SECTION 12 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings

12.3.1 VersiPak Mach2 Service

A. Description

VersiPak Mach2 Service consists of 3.0 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 equivalent voice channels with any of the remaining bandwidth sold as Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both analog and digital. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

VersiPak Mach2	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	512 Kbps	2304 Kbps	Customer	3 Mbps
	(8 Channels)	•	Specific	-
Voice & Internet	36 Channels	48 Channels	N/A	N/A

^{*}Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

- Internet channels must be ordered in increments of 256 Kbps.
- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.1 VersiPak Mach2 Service continued

B. Maximum Rates and Charges (All Markets)

1. Business Lines

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

2. Analog Trunks

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.1 VersiPak Mach2 Service continued

B. Maximum Rates and Charges (All Markets) continued

3. Digital Trunks

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

4. PRI Channels

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$60.00	\$55.13	\$50.25	\$46.13
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00
•				

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

- 12.3 Bonded Integrated Service Offerings continued
 - 12.3.1 VersiPak Mach2 Service continued
 - B. Maximum Rates and Charges (All Markets) continued
 - 5. Mach IPRI Facility

	12	24	36	60
	Months Months	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$112.50	\$112.50	\$112.50	\$112.50
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each	\$60.00	\$60.00	\$60.00	\$60.00
Additional				
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.1 VersiPak Mach2 Service continued

B. Maximum Rates and Charges (All Markets) continued

6.	Business	Terminal
----	----------	----------

a. With Telephone Number

	12Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

b. Without Telephone Number

	12Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE /VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.2 VersiPak Mach3 Service

A. Description

The VersiPak Mach3 consists of 4.5 Mbps of Integrated voice and Internet bandwidth. Customers may purchase up to 36 (dependant on IAD card configuration) equivalent voice channels with any of the remaining bandwidth sold as the Internet bandwidth CIR. The voice channels may be analog (lines or trunks), digital (trunks or PRI) or a combination of both and must fit the IAD card configuration. The OutBurst SB is an IAD that integrates voice and data services into a single shared uplink that can provide maximum efficiency by dynamically allocating bandwidth between voice and data. The SB has a built-in Fast Ethernet interface and three universally configurable slots. One of the slots is used for the uplink to the PPN. The other two slots can be configured for analog or digital voice. The analog voice module supports up to 12 POTS interfaces. One or two of these modules may be used in a SB. The digital voice module supports one DS1 with up to 24 DS0 channels. The voice configuration must fit within the card port capacity of the FXS, FXO and/or DS1v cards.

VersiPak Mach3	<u>Minimum</u>	<u>Maximum</u>	<u>CIR</u>	<u>PIR</u>
Voice	8 Channels	36 Channels	N/A	N/A
Internet*	2048 Kbps	3584 Kbps	Customer Specific	4.5 Mbps
Voice & Internet	56 Channels	72 Channels	N/A	N/A

^{*}Total Internet throughput is less than the actual CIR due to the bandwidth used for packet headers.

Internet channels must be ordered in increments of 512 kbps.

- Peak Information Rate (PIR) is equal to the total voice and Internet bandwidth.

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.2 VersiPak Mach3 Service continued

Maximum Rates and Charges (All Markets)

1. **Business Lines**

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

Analog Trunks 2.

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.2 VersiPak Mach3 Service continued

B. Maximum Rates and Charges (All Markets) continued

3. Digital Trunks

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.63
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

4. PRI Channels

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$60.00	\$55.13	\$50.25	\$46.13
Nonrecurring Charge - Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge - Each Additional	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

12.3.2 VersiPak Mach3 Service continued

B. Maximum Rates and Charges (All Markets) continued

5. Mach IPRI Facility

Monthly Recurring Charge Nonrecurring Charge - Initial Nonrecurring Charge - Each	12 <u>Months</u> \$112.50 \$60.00 \$60.00	24 <u>Months</u> \$112.50 \$60.00 \$60.00	36 <u>Months</u> \$112.50 \$60.00 \$60.00	60 Months \$112.50 \$60.00 \$60.00
Additional Move Charge Change Charge Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00
	\$60.00	\$60.00	\$60.00	\$60.00
	\$60.00	\$60.00	\$60.00	\$60.00

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SECTION 12 - INTEGRATED BUSINESS LINE / VERSIPAK SERVICES continued

12.3 Bonded Integrated Service Offerings continued

(N)

12.3.2 VersiPak Mach3 Service continued

- Maximum Rates and Charges (All Markets) continued B.
 - **Business Terminal** 6.
 - With Telephone Number a.

	12Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

b. Without Telephone Number

	12Months	24 Months	36 Months	60 Months
Monthly Recurring Charge	\$52.50	\$47.63	\$42.75	\$38.18
Nonrecurring Charge-Initial	\$60.00	\$60.00	\$60.00	\$60.00
Nonrecurring Charge-Each Add'l	\$60.00	\$60.00	\$60.00	\$60.00
Move Charge	\$60.00	\$60.00	\$60.00	\$60.00
Change Charge	\$60.00	\$60.00	\$60.00	\$60.00
Restore Charge	\$60.00	\$60.00	\$60.00	\$60.00

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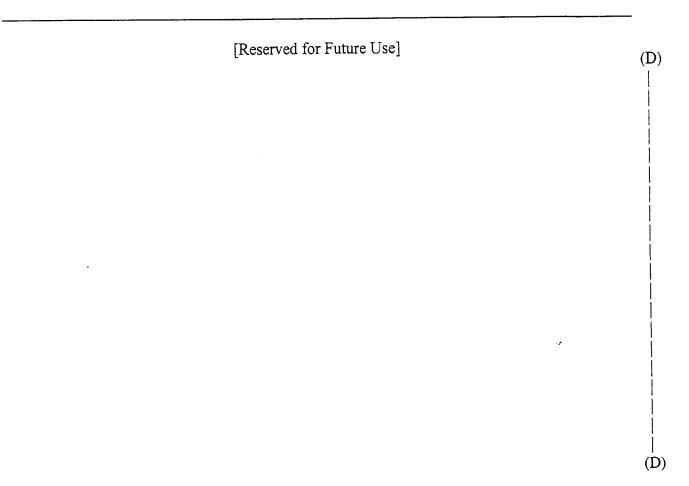
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Arizona C.C. Tariff No. 1 Original Sheet No. 189

CURRENT PRI	CE LIST	(N)
Basic Business Line Service Charges (Section 3.3) Connection Charges Per Line	Nonrecurring \$45.00	
Restoral Charge Per Line	\$45.00	
Moves, Adds and Changes		
Move	\$45.00	
Add	\$45.00	
Change	\$ 0.00	
Charges Associated with Premises Visit		
Per Visit	ICB	
Monthly Recurring Charge		
Term Monthly 12 Months 24 Months 36 Months 60 Months	ICB \$22.50 \$21.80 \$21.15 \$20.70	 (N)

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 189.1 Cancels First Revised Sheet No. 189.1

CURRENT PRICE LIST continued

Basic Business Line Service Charges (Section 3.3) continued

A. Monthly Recurring Rates for IBL/VersiPak Customers

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(M)

Material previously found on this sheet is now located on Sheet 189.2.

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CURRENT PRICE LIST continued

Busin	Business Terminals (Section 3.4)						(M)	
A.	Non-l	Non-IBL / VersiPak Customers (All Markets)						(T)
	1. Business Terminal with Telephone Number					(T)		
		Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge	Monthly ICB ICB ICB \$ 0.00 \$ 0.00	12 <u>Months</u> \$22.50 \$45.00 \$45.00 \$ 0.00 \$ 0.00	24 <u>Months</u> \$21.60 \$45.00 \$45.00 \$ 0.00 \$ 0.00	36 <u>Months</u> \$21.15 \$45.00 \$45.00 \$ 0.00 \$ 0.00	60 Months \$20.70 \$45.00 \$45.00 \$ 0.00 \$ 0.00	
	2.	Business Terminal without T	elephone N	lumber				(T)
		Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge	Monthly ICB ICB ICB \$ 0.00 \$ 0.00	12 <u>Months</u> \$22.50 \$45.00 \$45.00 \$ 0.00 \$ 0.00	24 <u>Months</u> \$21.60 \$45.00 \$45.00 \$ 0.00 \$ 0.00	36 <u>Months</u> \$21.15 \$45.00 \$45.00 \$ 0.00 \$ 0.00	60 Months \$20.70 \$45.00 \$45.00 \$ 0.00 \$ 0.00	
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CURRENT PRICE LIST continued

Business Terminals (Section 3.4) continued

(N)

- B. Rates for Qualified IBL / VersiPak Customers (All Markets)
 - 1. Business Terminal with Telephone Number

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. Business Terminal without Telephone Number

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

(N)

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By: Brian Thomas, Vice President Regulatory Affairs

520 Southwest Sixth Avenue, Suite 300

Portland, OR 97204

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Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Third Revised Sheet No. 190 Cancels Second Revised Sheet No. 190

CURRENT PRICE LIST continued

PBX Analog Trunk Service (Section 4.1)

A.	A. Rates and Charges for Non-IBL/VersiPak Customers (Two-Way Service)						(N)
			12	24	36	60	
		Monthly	Months	Months	Months	Months	ĺ
	Monthly Recurring Charge	ICB	\$34.65	\$32.95	\$31.25	ICB	į
	Nonrecurring Charge	ICB	\$40.00	\$40.00	\$40.00	ICB	i
	Move Charge	ICB	\$0.00	\$0.00	\$0.00	ICB	Ì
	Change Charge	ICB	\$40.00	\$40.00	\$40.00	ICB	i
	Restore Charge	ICB	\$0.00	\$0.00	\$0.00	ICB	(N)
B.	Rates and Charges for Qualifi	ed IBL/Vers	iPak Custo	mers			(C)
			12	24	36	60	
			Months	Months	Months	Months	j
	Monthly Recurring Charge		\$37.00	\$33.50	\$30.00	\$27.00	j
	Nonrecurring Charge		\$0.00	\$0.00	\$0.00	\$0.00	İ
	Move Charge		\$0.00	\$0.00	\$0.00	\$0.00	İ
	Change Charge		\$20.00	\$20.00	\$20.00	\$20.00	į
	Restore Charge		\$0.00	\$0.00	\$0.00	\$0.00	(Ċ)

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 191 Cancels First Revised Sheet No. 191

(C)

CURRENT PRICE LIST continued

PBX Digital	Trunk Service	(Section 4.2)

Digital Facility

Digita	al Facility			į
1.	Phoenix	Per Facility		
		Month	12, 24, 36 or 60	[
		to Month	Month Term	
	Monthly Recurring Charge	\$ 200.00	\$200.00	
	Nonrecurring Charge	\$1,040.00	\$520.00	
	Move Charge	\$1,040.00	\$520.00	l
	Change Charge	\$ 50.00	\$ 50.00	
	Restore Charge	\$1,040.00	\$520.00	
2.	Tucson			
	Monthly Recurring Charge	\$ 240.00	\$240.00	
	Nonrecurring Charge	\$1,040.00	\$520.00	
	Move Charge	\$1,040.00	\$520.00	
	Change Charge	\$ 50.00	\$ 50.00	
	Restore Charge	\$1,040.00	\$520.00	
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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 191.1 Cancels First Revised Sheet No. 191.1

CURRENT PRICE LIST continued

Digital Trunk (Inward, Outward & Two-Way Service

1		
	Phoe	nıx

1. I HOUHIM					
	Month to	12	24	36	60
	Month	Months	Months	Months	Months
Monthly Recurring Charge	\$36.00	\$22.50 (R)	\$15.00 (R)	\$14.00 (R)	\$12.75
Nonrecurring Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
2 T					
2. Tucson					
	Month	12	24	36	60
	to	Months	Months	Months	Months
	<u>Month</u>				
Monthly Recurring Charge	\$34.00	\$20.75 (R)	\$13.25 (R)	\$12.50 (R)	\$ 9.00
Nonrecurring Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Move Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Change Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$40.00	\$20.00	\$20.00	\$20.00	\$20.00

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ORIGINAL

Time Warner Telecom of Arizona, L.L.C.

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CURRENT PRICE LIST continued

Digital Trunk Service - IBL and VersiPak Customers

4	75.1	
1	Phoe	nix

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

2. Tucson

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$37.00	\$33.50	\$30.00	\$27.00
Nonrecurring Charge	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$20.00	\$20.00	\$20.00	\$20.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 191.2 Cancels Original Sheet No. 191.2

CURRENT PRICE LIST continued

Direct Inward Dial Service (Section 4.3)

	Note: This service is available only to Customers of record as of July 15, 2002.	(T)
٨	Nanyagumina Changas	

A. Nonrecurring Charges

Connection Charge, Per Trunk	\$0.00
Move Charge, Per Trunk	\$0.00
Change Charge, Per Trunk	\$0.00
Restoral Charge, Per Trunk	\$0.00

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CURRENT PRICE LIST continued

Direct Inward Dial Services (Section 4.3)

В.	DID Service, Per Trunk		(T)
	Month-to-Month	ICB	
	12 Month Term	\$0.00	
	24 Month Term	\$0.00	
	36 Month Term	\$0.00	
	60 Month Term	\$0.00	
C.	DID Numbers		(T)

	Monthly Recurring Charge	Nonrecurring Charge*	(T)
Initial Block of 10	\$1.50	\$10.00	` '
Additional Block of 10	\$1.50	\$10.00	
Initial Block of 100	\$15.00	\$100.00	
Additional Block of 100	\$15.00	\$100.00	

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Effective: February 16, 2002 Issued: January 16, 2002

^{*} Charge applies to each connection, move, change or restoral. (N)



Arizona C.C. Tariff No. 1 Second Revised Sheet No. 193 Cancels First Revised Sheet No. 193

CURRENT PRICE LIST continued

Primary Rate ISDN (PRI) Service (Section 5.1)

A. Flat Primary Rate ISDN (PRI) Service

•	TO 1	
	Dhaan	4 77
1.	Phoen	ΙX

1.	Phoenix				
				Month to	12, 24, 36 or 60
	Nonrecurring Charges – Initial			Month	Months
	ISDN PRI Grou	ıp 1		\$2,000.00	\$1,000.00
	ISDN PRI Grou	ıp 2		\$2,000.00	\$1,000.00
	ISDN PRI Grou	ıp 3		\$2,000.00	\$1,000.00
				3.6	10.04.04.40
	N			Month to	12, 24, 36 or 60
	Nonrecurring C	_	Additional	<u>Month</u>	<u>Months</u>
	ISDN PRI Grou	1		\$2,000.00	\$1,000.00
	ISDN PRI Group 2			\$2,000.00	\$1,000.00
	ISDN PRI Group 3			\$2,000.00	\$1,000.00
Recurring Charges	Monthly	12 Months	24 Months	36 Months	60 Months
ISDN PRI Group 1	\$1,250.00	\$875.00 (R)	\$740.00 (R)		
ISDN PRI Group 2	\$1,250.00	\$875.00 (R)	\$740.00 (R)	` ,	
ISDN PRI Group 3	\$1,250.00	\$875.00 (R)	\$740.00 (R)	` ,	

PRI Move and Change Charges	Month	12, 24, 36	
	to Month	or 60 Months	
- Per Move	\$2,000.00	\$1,000.00	
- Per Change	\$ 50.00	\$ 50.00	
- Per Restoration	\$2,000.00	\$1,000.00	

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 193.1 Cancels Original Sheet No. 193.1

CURRENT PRICE LIST continued

Primary Rate ISDN (PRI) Service (Section 5.1) continued

A. Flat Primary Rate ISDN (PRI) Service continued

2. Tucson

2.	Nonrecurring C ISDN PRI Grou ISDN PRI Grou ISDN PRI Grou	ıp 1 ıp 2		Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 Months \$1,000.00 \$1,000.00 \$1,000.00
	Nonrecurring C ISDN PRI Grou ISDN PRI Grou ISDN PRI Grou	ıp 1 ıp 2	Additiona <u>l</u>	Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 <u>Months</u> \$1,000.00 \$1,000.00 \$1,000.00
Recurring Charges ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3	Monthly \$1,250.00 \$1,250.00 \$1,250.00	12 Months \$875.00 (R) \$875.00 (R) \$875.00 (R)	24 Months \$740.00 (R) \$740.00 (R) \$740.00 (R)	\$720.00 (R)	\$648.00 (R)

	Month	12, 24, 36
PRI Move and Change Charges	to Month	or 60 Months
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 194 Cancels First Revised Sheet No. 194

CURRENT PRICE LIST continued

Primary Rate ISDN (PRI) Service (Section 5.1) continued

B. Inbound Modem Pool Primary Rate ISDN (PRI) Service

1	Phoen	1 V
1.	т посп	ıΛ

	Nonrecurring Char ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3			Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 <u>Months</u> \$1,000.00 \$1,000.00 \$1,000.00
	Nonrecurring Char ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3		<u>dditional</u>	Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 <u>Months</u> \$1,000.00 \$1,000.00 \$1,000.00
Recurring Charges ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3	Monthly \$1,250.00 (N) \$1,250.00 (N) \$1,250.00 (N)	12 Months \$875.00 (R) \$875.00 (R) \$875.00 (R)	24 Months \$740.00 (F \$740.00 (F \$740.00 (F	\$720.00 (I R) \$720.00 (I	R) \$648.00 (R) R) \$648.00 (R)

PRI Move and Change Charges	Month	12, 24, 36
	to Month	or 60 Months
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 194.1 Cancels Original Sheet No. 194.1

CURRENT PRICE LIST continued

Primary Rate ISDN (PRI) Service (Section 5.1) continued

Inbound Modem Pool Primary Rate ISDN (PRI) Service continued B.

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<i>_</i> .	Lucson

2.	Nonrecurring Char ISDN PRI Group I ISDN PRI Group I ISDN PRI Group 3	2		Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 <u>Months</u> \$1,000.00 \$1,000.00 \$1,000.00
	Nonrecurring Char ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3	2	lditional	Month to Month \$2,000.00 \$2,000.00 \$2,000.00	12, 24, 36 or 60 Months \$1,000.00 \$1,000.00 \$1,000.00
Recurring Charges ISDN PRI Group 1 ISDN PRI Group 2 ISDN PRI Group 3	Monthly \$1,250.00 \$1,250.00 \$1,250.00	12 Months \$875.00 (R) \$875.00 (R) \$875.00 (R)	24 Months \$740.00 (F \$740.00 (F \$740.00 (F	\$720.00 (FR) \$720.00 (FR)	\$648.00 (R) \$648.00 (R)

PRI Move and Change Charges	Month	12, 24, 36
	to Month	or 60 Months
- Per Move	\$2,000.00	\$1,000.00
- Per Change	\$ 50.00	\$ 50.00
- Per Restoration	\$2,000.00	\$1,000.00

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 194.2 Cancels Original Sheet No. 194.2

CURRENT PRICE LIST continued

[Reserved for Future Use]

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May 25, 2003

Arizona C.C. Tariff No. 1 First Revised Sheet No. 194.3 Cancels Original Sheet No. 194.3

CURRENT PRICE LIST continued

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Effective:

May 25, 2003

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Portland, OR 97204

CURRENT PRICE LIST continued

Business Features (Section 6.1)

<u>Feature</u>	Monthly Recurring <u>Charges</u>	Nonrecurring <u>Charges</u>	
Three-Way Calling	\$3.50	\$0.00	
Call Forwarding	\$4.70	\$0.00	
- Busy			
- Don't Answer			
- Variable			
Call Waiting	\$6.70	\$0.00	
Speed Calling			
- 8 Number List	\$2.70	\$0.00	
- 30 Number List	\$4.00	\$0.00	
Call Transfer	\$5.40	\$0.00	
Caller ID with Number Delivery	\$6.70	\$0.00	
Caller ID Blocking	\$0.00	\$0.00	
Last Call Return	\$2.70	\$0.00	
Calling Number Delivery	\$0.00	\$0.00	
Calling Number Transmission	\$0.00	\$0.00	
Calling Name Transmission	\$0.00	\$0.00	(N)
E911 CPN Management	\$0.00	ICB	(- ')
Care CPN Management	ICB	ICB	(N)
Call By Call	\$0.00	\$0.00	(- ')
Additional Trunk Groups			
- Up to 3	\$0.00	\$0.00	
- 4 or more	ICB	ICB	
Customer Originated Trace			(N)
Per Successful Trace	N/A	\$2.00	(N)
			\

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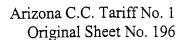
June 29, 2003

By:

Brian Thomas, Vice President Regulatory Affairs 520 Southwest Sixth Avenue, Suite 300

Portland, OR 97204

AZL0305





CURRENT PRICE LIST

(N)

(N)

Blocking Service (Section 6.2)

Recurring and Nonrecurring Charges

	Monthly Recurring	Nonrecurring	
Type of Blocking	<u>Charges</u>	<u>Charges</u>	
Call blocking	\$0.00	\$0.00	
Business (up to 200			
Lines)			
Toll Restriction;	\$0.00	\$0.00	
Business (up to 200			
Lines)			
Billing Restriction:	\$0.00	\$0.00	
Business (up to 200			.7
Lines			

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 197 Cancels Original Sheet No. 197

CURRENT PRICE LIST continued

<u>Listings</u> (Section 6.4)

Composition of Listings

	Monthly	Nonrecurring
Type of Listing	Recurring Charge	Nonrecurring Charge
Main Standard Listing	\$ 0.00	\$22.00
Additional Main Listing	\$ 0.00	\$ 5.00
Additional Listing	\$ 3.00	\$22.00
Secondary Listing	\$ 3.00	\$22.00
Extra Listing Lines	\$ 3.00	\$22.00
Alternate Call Listing	\$3.00	\$22.00
Alternate User Listing	\$3.00	\$22.00
Cross Reference Listing	\$3.00	\$22.00
Suite Listing	\$1.50	\$ 0.00

Non-Published Service Section 6.5

Monthly Recurring Charge \$ 1.80

Nonrecurring Charge \$ 22.00

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(N)



Arizona C.C. Tariff No. 1 First Revised Sheet No. 198 Cancels Original Sheet No. 198

CURRENT PRICE LIST continued		
Non-Listed Service (Section 6.6)		
Monthly Recurring Charge	\$ 1.45	
Nonrecurring Charge	\$22.00	
Hunting (Section 6.8)		
Monthly Recurring Charge, Per Line:	\$ 0.00	
Nonrecurring Connection Charge, Per Line:	\$ 0.00	
Directory Assistance (Section 6.8)		
Directory Assistance National Directory Assistance Directory Assistance Call Completion	\$0.60 \$0.60 \$0.35	(T) (N) (N)
Operator Services (Section 6.9)		
Customer Dialed Calling Card	\$0.50	
Operator Dialed Calling Card	\$0.85	
Person-to-Person	\$3.50	
Collect	\$1.30	
Third Number Billed	\$1.30	
All Other Operator Assistance	\$1.30	

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 198.1 Cancels Original Sheet No. 198.1

(D)

CURRENT PRICE LIST continued

Expanded Exchange Service (Section 6.10)

Per Line

\$ 20.85

Per Trunk

\$ 20.85

Per PRI

\$500.00

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Arizona C.C. Tariff No. 1 Original Sheet No. 198.2

CURRENT PRICE LIST con	<u>ntinued</u>	
Business Expansion Service (Section 6.11)		(N)
Monthly Recurring Charge per BES Rate Center	\$350.00	(N)
Individual Telephone Numbers (Section 6.12)		(N)
Monthly Recurring Charge per Number	\$0.45	
Nonrecurring Charge per Number	\$0.35	
		(N)

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Arizona C.C. Tariff No. 1 Original Sheet No. 198.3

CURRENT PRICE LIST continued

Disaster Routing Service (Section 6.13)

Charge Per Trunk Group Rerouted

	Monthly				
	Recurring	Nonrecurring	Move	Change	Restore
	Charge	<u>Charge</u>	Charge	Charge	Charge
1 Call Path, 12 Month Term	\$50.00	\$250.00	\$250.00	\$50.00	\$250.00
1 Call Path 24 Month Term	\$45.00	\$200.00	\$200.00	\$50.00	\$200.00
1 Call Path 36 Month Term	\$40.00	\$150.00	\$150.00	\$50.00	\$150.00
1 Call Path, 60 Month Term	\$40.00	\$150.00	\$150.00	\$50.00	\$150.00
Multiple Call Paths, 12 Month Term	\$65.00	\$250.00	\$250.00	\$50.00	\$250.00
Multiple Call Paths, 24 Month Term	\$55.00	\$200.00	\$200.00	\$50.00	\$200.00
Multiple Call Path, 36 Month Term	\$50.00	\$150.00	\$150.00	\$50.00	\$150.00
Multiple Call Path, 60 Month Term	\$50.00	\$150.00	\$150.00	\$50.00	\$150.00

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(N)



Arizona C.C. Tariff No. 1 First Revised Sheet No. 198.4 Cancels Original Sheet No. 198.4

CURRENT PRICE LIST continued

Emergency Reroute Service (Section 6.14)

Charge per Reroute Occurrence

\$250.00 (R)

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AZL0304



Arizona C.C. Tariff No. 1 Original Sheet No. 198.5

CURRENT PRICE LIST continued

Busy Verification and Interrupt Service (Section 6.15)

Verification Charge, each request Interrupt Charge, each request \$3.00 \$6.00

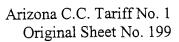
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CURRENT PRICE LI	ST		(N)
911 Services (Section 7)	<u>Installation</u>	Monthly	
911 Transport Service Initial Installation and Hardware (Per line)			
Voice or Data	ICB	ICB	1
Network Access Channel (per line) 2 Wire	ICB	ICB	
Channel Performance, Voice Grade, Data Stream	ICB	ICB	
Transport Mileage,	ICB	ICB	
Charges per mile			
Forced Disconnect	ICB	ICB	
Automatic Number Identification	ICB	ICB	
Automatic Location Identification (ALI)	ICB	ICB	
			(N)

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 200 Cancels First Revised Sheet No. 200

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1)

A.	Long Distance Facility			(M,
21.		S Distance I demoy		()
	1.	Digital Signal		
		Monthly Recurring Charge	\$275.00	1
		Nonrecurring Charge	\$500.00	Ţ
		Move Charge	\$ 50.00	ļ
		Change Charge	\$ 50.00	ļ
		Restore Charge	\$ 50.00	
	2.	PRI Signal		
		Monthly Recurring Charge	\$425.00	
		Nonrecurring Charge	\$500.00	
		Move Charge	\$ 50.00	
		Change Charge	\$ 50.00	1
		Restore Charge	\$ 50.00	

All material on this page is new.

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 201 Cancels Original Sheet No. 201

CURRENT PRICE LIST continued

InterLATA Toll Services continued

InterLATA Service (Section 8.1.1) continued			(T)	
В.	Account Codes			(M, N)
	1.	Long Distance Account Code		
		Monthly Recurring Charge	\$ 5.00	
		Nonrecurring Charge	\$ 25.00	ļ
		Move Charge	\$ 25.00	
		Change Charge	\$ 25.00	ļ
		Restore Charge	\$ 25.00	
	2.	Long Distance Account Code - Sv	vitchless	
		Monthly Recurring Charge	\$ 40.00	
		Nonrecurring Charge	\$ 40.00	
		Move Charge	\$ 40.00	
		Change Charge	\$ 40.00	
		Restore Charge	\$ 40.00	
				(M, N)

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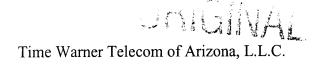
By:

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 202 Cancels Original Sheet No. 202

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA S	Service ((Section 8.1.1) continued		(T)
В.	Account Codes continued			(M, N)
	3.	Feature Account Code Set of 100		
		Monthly Recurring Charge	\$ 5.00	
		Nonrecurring Charge	\$25.00	
		Move Charge	\$25.00	i I
		Change Charge	\$25.00	ļ
		Restore Charge	\$25.00	
	4. Feature Account Code Set of 100 - Switchless			
		Monthly Recurring Charge	\$40.00	
		Nonrecurring Charge	\$40.00	1
		Move Charge	\$40.00	1
		Change Charge	\$40.00	!
		Restore Charge	\$40.00	
C.	Digit	al Local Loop Charge		
		Monthly Recurring Charge	-	
		Nonrecurring Charge	-	
		Move Charge	\$ 50.00	İ
		Change Charge	\$ 50.00	į
		Restore Charge	\$ 50.00	(M, N)

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 203 Cancels Original Sheet No. 203

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA Service (Section 8.1.1) continued

(T)

D. LD Split Per Minute Rates

(M, N)

1. Switched Service

	<u>0 - 10,000</u>	<u>10,001 - 50,000</u>	50,001-100,000	<u>100,001 or</u>	
				<u>more</u>	
12 Month Term	\$0.056	\$0.047	\$0.046	\$0.045	
24 Month Term	\$0.053	\$0.046	\$0.045	\$0.044	
36 Month Term	\$0.052	\$0.045	\$0.044	\$0.043	

2. Switchless

Per Minute Rate \$0.140

3. **Dedicated Service**

	75,000-125,000	<u>125,001-</u>	<u>200,001-</u>	300,001 or
		200,000	<u>300,000</u>	<u>more</u>
12 Month Term	\$0.052	\$0.051	\$0.050	\$0.049
24 Month Term	\$0.046	\$0.045	\$0.044	\$0.043
36 Month Term	\$0.045	\$0.044	\$0.043	\$0.042

Note: If 1+ ten digits is used to dial a local call, the dedicated access facility will accept and complete the call. All calls routed over the dedicated access facility will be considered a long distance call and will be billed as such.

(M, N)

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 204 Cancels First Revised Sheet No. 204

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA Service (Section 8.1.1) continued

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 204.0.1 Cancels Original Sheet No. 204.0.1

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA Service (Section 8.1.1) continued

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 204.1 Cancels Original Sheet No. 204.1

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA Service (Section 8.1.1) continued

(T) [Reserved for Future Use] (M)

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 204.2 Cancels Original Sheet No. 204.2

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

InterLATA Service (Section 8.1.1) continued

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 205 Cancels Original Sheet No. 205

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

Calling Card Service (Section 8.1.2) (T) (M, N)A. LD Split Calling Card Per Minute Rate \$0.10 (M, N)

Material previously found on this page is now located on Sheet 216.8.

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 206 Cancels Original Sheet No. 206

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

Calling Card Service (Section 8.1.2) continued

(T)

B. Additional Calling Card Features

(T)

1. Audiotext

Per Minute Rate:

\$0.25

2. Voice Message Store and Forward

Per Minute Rate:

\$0.75

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 207 Cancels First Revised Sheet No. 207

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

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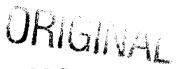
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Arizona C.C. Tariff No. 1 First Revised Sheet No. 208 Cancels Original Sheet No. 208

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

8XX (Toll Free) Serv	rice (Section 8.1.3) continued		(T)
A. Toll F	ree Vanity Number		(M, N)
Nonr Move Chan	chly Recurring Charge ecurring Charge e Charge ge Charge ore Charge	\$25.00 \$25.00 \$25.00 \$25.00	
B. Toll F	ree Directory Listing		;
Nonr Move Chan	chly Recurring Charge ecurring Charge e Charge ge Charge ore Charge	\$15.00 - - - -	

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 209 Cancels Original Sheet No. 209

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

8XX (Toll F	ree) Se	ervice (Section 8.1.3) continued		(T)
C.	Rou	ting Charges		(M, N)
	1.	Time of Day		
		Monthly Recurring Charge	-	
		Nonrecurring Charge	\$25.00	
		Move Charge	\$25.00	
		Change Charge	\$25.00	
		Restore Charge	\$25.00	
	2.	Day of Week		
		Monthly Recurring Charge	_	j
		Nonrecurring Charge	\$25.00	<u> </u>
		Move Charge	\$25.00]]
		Change Charge	\$25.00	!
		Restore Charge	\$25.00	
				(M, N)

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 210 Cancels Original Sheet No. 210

CURRENT PRICE LIST continued

InterLATA Toll Services (Section 8.1) continued

8XX (Toll)	Free) Se	ervice (Section 8.1.3) continued		(T)
C.	Rou	ting Charges continued		(M, N)
	3.	Day of Year		
		Monthly Recurring Charge	-	
		Nonrecurring Charge	\$25.00	
		Move Charge	\$25.00	ļ
		Change Charge	\$25.00	ļ
		Restore Charge	\$25.00]
	4.	Percent Allocation		İ
		Monthly Recurring Charge	-	
		Nonrecurring Charge	\$25.00	l I
		Move Charge	\$25.00	!
		Change Charge	\$25.00	
		Restore Charge	\$25.00	
	5.	Special Routing		
		Monthly Recurring Charge	-	
		Nonrecurring Charge	\$25.00	1
		Move Charge	\$25.00	
		Change Charge	\$25.00	
		Restore Charge	\$25.00	j
		_		

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Arizona C.C. Tariff No. 1 Second Revised Sheet No. 211 Cancels First Revised Sheet No. 211

CURRENT PRICE LIST continued

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InterLATA Toll Services (Section 8.1) continued					
8XX (Toll	Free) Service (Sec	ction 8.1.3) continue	<u>ed</u>		(T)
D.	LD Split Per	Minute Rates			(M)(N)
	1. Switch	ned Service			
	0 - 10,000	10,001 - 50,000	50,001-100,000	100,001 or	
12 Month Towns	¢0.056	CO 047	60.04 6	more	
12 Month Term	\$0.056	\$0.047	\$0.046	\$0.045	į
24 Month Term	\$0.053	\$0.046	\$0.045	\$0.044	į
36 Month Term	\$0.052	\$0.045	\$0.044	\$0.043	
	2. Switch	less			
	Per M	inute Rate	\$0.140		
	3. Dedica	ated Service			
	75,000-125,000	125,001-	200,001-	300,001 or	
		<u>200,000</u>	<u>300,000</u>	more	
12 Month Term	\$0.052	\$0.051	\$0.050	\$0.049	
24 Month Term	\$0.046	\$0.045	\$0.044	\$0.043	
36 Month Term	\$0.045	\$0.044	\$0.043	\$0.042	
E.	Dialed Numbe	er Identification Serv	vice		
	Per Number		\$0.00		(M)(N)

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CURRENT PRICE LIST continued

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CURRENT PRICE LIST continued

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CURRENT PRICE LIST continued

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Arizona C.C. Tariff No. 1 First Revised Sheet No. 212 Cancels Original Sheet No. 212

CURRENT PRICE LIST continued

IntraLATA Toll Services (Section 8.2)

IntraLATA Usage Charges

DAY		EVENING		NIGHT/WEEKEND	
	Each add'l		Each add'l		Each add'l
1st 6 <u>Seconds</u> \$0.008	6 second increment \$0.008	1st 6 <u>Seconds</u> \$0.007 (R)	6 second increment \$0.007 (R)	1st 6 <u>Seconds</u> \$0.007 (R)	6 second increment \$0.007 (R)
Per Call Service Charges					
		aled Calling Ca		\$0.50 \$0.85	

Person-to-Person \$3.50 Third Number Billed \$1.30 Collect \$1.30 All Other Operator Assistance \$1.30

Issued: December 4, 2001 Effective: January 4, 2002

ORIGINAL

Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Original Sheet No. 213

CURRENT PRICE LIST continued

Pay Telephone Surcharge (Section 8.3)

Per Call Charge:

\$0.30

InterLATA Directory Assistance (Section 8.4)

Per Call Charge:

\$0.85

(N)

(N)



Primary InterLATA Interexchange Carrier Change

Time Warner Telecom of Arizona, L.L.C.

Arizona C.C. Tariff No. 1 Original Sheet No. 214

\$ 5.00

(M)

CURRENT PRICE LIST continued Primary Interexchange Carrier Change Charge (Section 8.5) (M)

Primary IntraLATA Interrexchange Carrier Change \$ 5.00

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Issued: July 18, 2002

Effective: August 18, 2002



CURRENT PRICE LIST continued

Grandfathered Serv	ices (Section 11)			(M)
InterLATA 7	Toll Services			
TIG	R InterLATA Service (Section 11.1)			
A.	Dedicated Service			
	Monthly Volume	Term	Rate Per	j
	(Minutes)	(Years)	<u>Minute</u>	ĺ
	0 - 50,000	1	\$0.059	į
	0 - 50,000	2	\$0.057	į
	0 - 50,000	3 or More	\$0.055	į
	50,001 - 100,000	1	\$0.055	
	50,001 - 100,000	2	\$0.053	j
	50,001 - 100,000	3 or More	\$0.051	
	100,001 - 150,000	1	\$0.051	
	100,001 - 150,000	2	\$0.049	i
	100,001 - 150,000	3 or More	\$0.047	
	150,001 or More	1	\$0.047	
	150,001 or More	2	\$0.045	i
	150,001 or More	3 or More	\$0.043	İ

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Arizona C.C. Tariff No. 1 Original Sheet No. 215.1

CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1)

B. Long Distance Access Facility

Facility Charge

Recurring \$300.00

Nonrecurring \$500.00

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CURRENT PRICE LIST continued

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Grandfathered Services (Section 11) continued					
InterLATA Toll Se	rvices continued				
TIGR Interl	LATA Service (Section 11.1.	1) continued			
C.	Switched Service				
	Monthly Volume (Minutes) 0 - 7,500 0 - 7,500	Term (Years) 1 2	Rate Per <u>Minute</u> \$0.067 \$0.065		
	0 - 7,500	3 or More	\$0.063	İ	
	7,501 - 15,000 7,501 - 15,000 7,501 - 15,000	1 2 3 or More	\$0.063 \$0.061 \$0.059	 .	
	15,001 - 35,000 15,001 - 35,000 15,001 - 35,000	1 2 3 or More	\$0.059 \$0.057 \$0.055		
	35,001 - 75,000 35,001 - 75,000 35,001 - 75,000	1 2 3 or More	\$0.055 \$0.053 \$0.051	 	
	75,001 or More 75,001 or More 75,001 or More	1 2 3 or More	\$0.051 \$0.049 \$0.047		
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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

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InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1) continued

C. Switchless Service

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

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InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1) continued

TIGR InterLATA Service for Integrated Business Line Customers D.

Monthly Volume	Term	Rate Per
(Minutes)	(Years)	<u>Minute</u>
0 - 10,000	2	\$0.061
0 - 10,000	3	\$0.059
0 - 10,000	5	\$0.057
10,001 - 20,000	2	\$0.057
10,001 - 20,000	3	\$0.055
10,001 - 20,000	5	\$0.053
20,001 or More	2	\$0.053
20,001 or More	3	\$0.051
20,001 or More	5	\$0.049

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1) continued

E. Dedicated Service

Monthly Volume Minutes 50,001 - 100,000	Terms Years 2	Rate Per Minute \$0.044
50,001 - 100,000	3 or more	\$0.044
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or more	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or more	\$0.039

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Material previously found on this sheet is now located on Sheet 204.



CURRENT PRICE LIST continued

Grandfathered Services (Section 11) co	ontinued		(M)
InterLATA Toll Services contin	nued		
TIGR InterLATA Servi	ce (Section 11.1.1) continued		
E. Dedicate	d Service <i>continued</i>		
Digital Signal Facility	Monthly Recurring Charge Nonrecurring Charge	<u>Charge</u> \$275.00 \$500.00	
PRI Signal Facility	Monthly Recurring Charge Nonrecurring Charge Move Charge Change Charge Restore Charge Expedite Fee Order Cancellation Charge Due Date Change Charge	\$425.00 \$500.00 \$ 50.00 \$ 50.00 \$ 50.00 \$250.00 \$250.00 \$ 30.00	
			(M)

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1) continued

F. IBL FlexCall 1+

Monthly			
Packaged	Term	Monthly	Additional
(Minutes)	Years	Recurring Charge	Minutes of Use
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
	_	.	* • • • •
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
10.000	2	\$918.00	¢0.055
18,000	2	• • • • • •	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

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InterLATA Toll Services continued

TIGR InterLATA Service (Section 11.1.1) continued

G. VersiPak FlexCall 1+ Service

Monthly			
Packaged	Term	Monthly	Additional
(Minutes)	<u>Years</u>	Recurring Charge	Minutes of Use
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

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InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

B. Switched Service

Monthly Volume	Term (Years)	Per Minute Rate
0 - 7,500	1	\$0.067
0 - 7,500	2	\$0.065
0 - 7,500	3 or More	\$0.063
7,501 - 15,000	1	\$0.063
7,501 - 15,000	2	\$0.061
7,501 - 15,000	3 or More	\$0.059
15,001 - 35,000	1	\$0.059
15,001 - 35,000	2	\$0.057
15,001 - 35,000	3 or More	\$0.055
35,001 – 75,000	1	\$0.055
35,001 - 75,000	2	\$0.053
35,001 - 75,000	3 or More	\$0.051
75,001 or More	1	\$0.051
75,001 or More	2	\$0.049
75,001 or More	3 or More	\$0.047

Material now found on this sheet was previously located on Sheet 208.

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By:

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Portland, OR 97204

ADMINISTRATIVES P309
APPROVED FOR SILING

CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

C. TIGR Switchless 8XX Service

<u>Term</u>	Per Minute Rate
0-1 Years	\$0.110
2 Years	\$0.105
3 or More Years	\$0.100

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

D. TIGR 8XX Rates for Integrated Business Line Customers

Monthly Volume	Term	Rate Per
(Minutes)	(Years)	<u>Minute</u>
0 - 10,000	2	\$0.061
0 - 10,000	3	\$0.059
0 - 10,000	5	\$0.057
10,001 – 20,000	2	\$0.057
10,001 - 20,000	3	\$0.055
10,001 - 20,000	5	\$0.053
20,001 or More	2	\$0.053
20,001 or More	3	\$0.051
20,001 or More	5	\$0.049

Material now found on this sheet was previously located on Sheet 210.

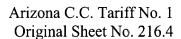
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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

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InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

E. TIGR Dedicated 8XX Service

Monthly Volume Minutes	Terms Years	Rate Per Minute
50,001 - 100,000	2	\$0.044
50,001 - 100,000	3 or more	\$0.042
100,001 - 200,000	2	\$0.042
100,001 - 200,000	3 or more	\$0.040
200,001 or more	2	\$0.040
200,001 or more	3 or more	\$0.039

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

E. TIGR Dedicated 8XX Service continued

Digital Signal Facility		<u>Charge</u>
	Monthly Recurring Charge	\$275.00
	Nonrecurring Charge	\$500.00
PRI Signal Facility		
	Monthly Recurring Charge	\$425.00
	Nonrecurring Charge	\$500.00
	Move Charge	\$ 50.00
	Change Charge	\$ 50.00
	Restore Charge	\$ 50.00
	Expedite Fee	\$250.00
	Order Cancellation Charge	\$250.00
	Due Date Change Charge	\$ 30.00

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

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InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

F. IBL FlexCall 1+

Monthly			
Packaged	Term	Monthly	Additional
(Minutes)	<u>Years</u>	Recurring Charge	Minutes of Use
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051

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CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

(M)

(M)

InterLATA Toll Services continued

TIGR 8XX Service (Section 11.1.2) continued

G. VersiPak FlexCall 1+ Service

Monthly			
Packaged	Term	Monthly	Additional
(Minutes)	<u>Years</u>	Recurring Charge	Minutes of Use
3,000	2	\$171.00	\$0.061
3,000	3	\$165.00	\$0.059
3,000	5	\$159.00	\$0.057
8,000	2	\$440.00	\$0.059
8,000	3	\$424.00	\$0.057
8,000	5	\$408.00	\$0.055
13,000	2	\$689.00	\$0.057
13,000	3	\$663.00	\$0.055
13,000	5	\$637.00	\$0.053
18,000	2	\$918.00	\$0.055
18,000	3	\$882.00	\$0.053
18,000	5	\$846.00	\$0.051
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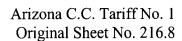
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Time Warner Telecom of Arizona, L.L.C.

CURRENT PRICE LIST continued

Grandfathered Services (Section 11) continued

InterLATA Toll Services continued

TIGR Calling Card Service (Section 11.1.3) continued

A. TIGR Calling Card Service Per Minute Rate

	<u>Per Minute</u>
1 Year	\$0.185
2 Year	\$0.175
3 Year	\$0.169

Material now found on this sheet was previously located on Sheet 205.

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Time Warner Telecom of Arizona, L.L.C.

CURRENT PRICE LIST continued

VersiPak IPRI Service (Section 12)

A. Phoenix

1. IPRI Facility

	Month to	12	24	36	60
	Month	Months	Months	Months	Months
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

2. IPRI D Channel

	Month to	12	24	36	60
	Month	<u>Months</u>	Months	Months	<u>Months</u>
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Issued: April 25, 2003 Effective: May 25, 2003

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CURRENT PRICE LIST continued

VersiPak IPRI Service (Section 12) continued

A. Phoenix continued

3. IPRI B Channel

Monthly Recurring Charge Nonrecurring Charge	Month to Month ICB \$30.00	12 <u>Months</u> ICB \$30.00	24 <u>Months</u> \$30.00 \$30.00	36 <u>Months</u> \$30.00 \$30.00	60 <u>Months</u> \$30.00 \$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00

Material now found on this page was previously located on Page 194.2.

Issued: April 25, 2003 Effective: May 25, 2003

CURRENT PRICE LIST continued

(N)

B. Tucson

1. IPRI Facility

	Month to	12	24	36	60	
	<u>Month</u>	Months	Months	Months	Months	
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	

2. IPRI D Channel

	Month to	12	24	36	60	
	<u>Month</u>	Months	Months	Months	Months	
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00	\$75.00	
Nonrecurring Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	

(N)

Issued: April 25, 2003

Effective:

May 25, 2003



CURRENT PRICE LIST continued

VersiPak IPRI Service (Section 12) continued

Time Warner Telecom of Arizona, L.L.C.

B. Tucson						(M)
	Month to	12	24	36	60	
	Month	Months	Months	Months	Months	j
Monthly Recurring Charge	ICB	ICB	\$30.00	\$30.00	\$30.00	j
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	ĺ
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	İ
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00	\$30.00	(M)

Material now found on this page was previously located on Page 194.3.

Issued: April 25, 2003

Effective:

May 25, 2003



Time Warner Telecom of Arizona, L.L.C.

CURRENT PRICE LIST continued

Integrated Business Line / VersiPak Packages (Section 12)						
A.	Phoenix					
				Monthly	Nonrecurring	
	<u>Package</u>	<u>Term</u>	Channels	Recurring Charge	<u>Charge</u>	1
	Peak	24 Months	21 - 24	\$875.00	\$0.00	Ì
		36 Months	21 - 24	\$875.00	\$0.00	ĺ
	Ascent	24 Months	16 - 20	\$775.00	\$0.00	ĺ
		36 Month	16 - 20	\$775.00	\$0.00	İ
	Base	24 Months	8 - 15	\$580.00	\$0.00	į
		36 Months	8 - 15	\$580.00	\$0.00	İ
	Move Charge			N/A	\$0.00	
	Change Charge			N/A	\$0.00	į
	Restore Charge			N/A	\$0.00	j

Issued: April 25, 2003 Effective: May 25, 2003

(N)

\$0.00

\$0.00

(N)



24 Months

36 Months

Time Warner Telecom of Arizona, L.L.C.

CURRENT PRICE LIST continued

Integrated Business Line / VersiPak Packages (Section 12) continued						(N)
B.	Tucson					
				Monthly	Nonrecurring	
	<u>Package</u>	<u>Term</u>	Channels	Recurring Charge	Charge	ĺ
	Peak	24 Months	21 - 24	\$875.00	\$0.00	ĺ
		36 Months	21 - 24	\$875.00	\$0.00	ĺ
	Ascent	24 Months	16 - 20	\$775.00	\$0.00	į
		36 Month	16 - 20	\$775.00	\$0.00	İ

\$580.00

\$580.00

Move ChargeN/A\$0.00Change ChargeN/A\$0.00Restore ChargeN/A\$0.00

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8 - 15

Issued: April 25, 2003

Base

Effective:

May 25, 2003

Arizona C.C. Tariff No. 1 Original Sheet No. 223

CURRENT PRICE LIST continued

Bonded Integrated Service Offerings (Section 12)

ve	ersiPak Mach2 Service (All Markets)				
1.	Business Lines				
		12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00
2.	Analog Trunks				
	•	12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00
3.	Digital Trunks				
	-	12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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By: Brian Thomas, Vice President Regulatory Affairs

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Arizona C.C. Tariff No. 1 Original Sheet No. 224

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CURRENT PRICE LIST continued

Bonded Integrated Service Offerings (Section 12) continued

A. VersiPak Mach2 Service (All Markets) continued

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	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

5. Mach IPRI Facility

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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Bonded Integrated Service Offerings (Section 12) continued

A. VersiPak Mach2 Service (All Markets) continued

6.	Business Terminals					(N)
	a. With Telephone Number					
		12	24	36	60	
	3.5 dd 25 dd	Months	Months 721		Months	!
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75	
	Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
	Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
	Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	1
	Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	İ
	Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
	b. Without Telephone Number					
		12	24	36	60	
		Months	Months	Months	Months	ĺ
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75	į
	Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	i
	Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	i
	Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	i
	Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
					\$ 0.00	
	Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	
						(N)

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Arizona C.C. Tariff No. 1 Original Sheet No. 225

CURRENT PRICE LIST continued

Bonded Integrated Service Offerings (Section 12) continued

VE	rsiPak Mach3 Service (All Markets)				
1.	Business Lines				
		12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00
2.	Analog Trunks				
		12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00
3.	Digital Trunks				
		12	24	36	60
		Months	Months	Months	Months
	Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
	Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
	Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
	Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
	Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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Arizona C.C. Tariff No. 1 Original Sheet No. 226

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(N)

CURRENT PRICE LIST continued

Bonded Integrated Service Offerings (Section 12) continued

VersiPak Mach3 Service (All Markets) continued B.

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	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$40.00	\$36.75	\$33.50	\$30.75
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

Mach IPRI Facility 5.

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$75.00	\$75.00	\$75.00	\$75.00
Nonrecurring Charge - Initial	\$0.00	\$0.00	\$0.00	\$0.00
Nonrecurring Charge - Each Additional	\$0.00	\$0.00	\$0.00	\$0.00
Move Charge	\$0.00	\$0.00	\$0.00	\$0.00
Change Charge	\$0.00	\$0.00	\$0.00	\$0.00
Restore Charge	\$0.00	\$0.00	\$0.00	\$0.00

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Bonded Integrated Service Offerings (Section 12) continued

(N)

- B. VersiPak Mach3 Service (All Markets) continued
 - 6. Business Terminals
 - a. With Telephone Number

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

b. Without Telephone Number

	12	24	36	60
	Months	Months	Months	Months
Monthly Recurring Charge	\$35.00	\$31.75	\$28.50	\$25.75
Nonrecurring Charge - Initial	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Nonrecurring Charge - Each Additional	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Move Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Change Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Restore Charge	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

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Government Emergency Telecommunications Service (GETS) continued

(N)

Rates and Charges

A. **HPC Rates and Charges**

Company offers all HPC features as a bundled set with the exception of RSVP and OA&M Data Collection and Delivery. These exceptions are separately priced and offered to the GETS IC as options.

HPC Service Preparation Charge

\$650.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

HPC Nonrecurring Per Switch Charge

\$182.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set HPC, provision Trunk Queuing on trunk groups).

(N)

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Government Emergency Telecommunications Service (GETS) continued

(N)

(N)

Rates and Charges continued

A. HPC Rates and Charges

HPC Monthly Recurring Per Switch Charge

\$30.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

HPC Service Change Charge

\$150.00

A one-time per switch charge for any request for HPC service configuration changes, including changes to the numbers provisioned to set HPC and Trunk Queuing parameters. This charge is independent of the number of activities included in an individual switch change request.

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ORIGINAL

CURRENT PRICE LIST continued

Government Emergency Telecommunications Service (GETS) continued

(N)

Rates and Charges continued

B. OA&M Delivery Options Rates and Charges

OA&M Service Preparation Charge

\$455.00

A one-time charge covering costs that are independent of the quantity of switches (e.g., product management, development of methods and procedures for implementation, identifying trunk groups for trunk queuing, network acceptance testing, etc.).

OA&M Monthly Recurring Per Switch Charge

\$91.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

OA&M Service Change Charge

\$150.00

A one-time per switch charge for any request for OA&M service configuration changes, including changes to the numbers provisioned to set OA&M parameters. This charge is independent of the number of activities included in an individual switch change request.

(N)

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Government Emergency Telecommunications Service (GETS) continued

(N)

Rates and Charges continued

C. RSVP Options Rates and Charges

RSVP Monthly Recurring Per Switch Charge

\$35.00

Firm-fixed monthly charge per end office or access tandem switch to cover ongoing costs (e.g., maintenance, standard operational readiness testing, resources utilization, etc.).

RSVP Nonrecurring Per Switch Charge

\$60.00

A one-time implementation charge per end office or access tandem switch (e.g., provisioning a switch to set RSVP.

RSVP Service Change Charge

\$20.00

A one-time per switch charge for any request for RSVP service configuration changes, including changes to the numbers provisioned to set RSVP parameters. This charge is independent of the number of activities included in an individual switch change request.

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